

सत्यमेव जयते

# **REGIONAL CENTRE FOR URBAN & ENVIRONMENTAL STUDIES, LUCKNOW**

**(MINISTRY OF HOUSING & URBAN AFFAIRS, GOVT. OF INDIA)**

**ACCREDITED AS 'UTKRISHT' BY CAPACITY BUILDING COMMISSION, GOVERNMENT OF INDIA**

## **NEWSLETTER**

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Regional Centre for Urban & Environmental Studies (RCUES) Lucknow is one of the four centers in the country established by the Ministry of Housing and Urban Affairs, Government of India at Lucknow in the year 1968. The Regional Centre provides expertise, advisory services & consultancy services to urban local bodies and Parastatals.

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## RCUES LUCKNOW ACCREDITED AS 'UTKRISHT' UNDER CAPACITY BUILDING COMMISSION, GOVERNMENT OF INDIA

The Regional Centre for Urban and Environmental Studies (RCUES) in Lucknow achieves accreditation under the esteemed Capacity Building Commission's (CBC) National Standards of Mission Karmayogi, signifying its unwavering commitment to excellence and high-quality training. Following a meticulous onsite assessment by the CBC team on December 7-8, 2023, RCUES Lucknow receives the prestigious "Utkrist" accreditation status. The comprehensive review, spanning eight pillars, including curriculum design, faculty development, and digitalization, highlights RCUES's exceptional performance. This accreditation reinforces RCUES's standing as a leader in urban and environment-based training, validating its cutting-edge resources, infrastructure, and commitment to domain expertise. Accredited, RCUES is set to continue offering world-class training, prioritizing industry advancements, curriculum enhancement, and collaborations to enhance the learning experience for aspiring professionals.





## STATE ADVISORY COUNCIL MEETING AT PATNA, BIHAR

On December 4th, 2023, a State Advisory Council Meeting was convened in Patna, Bihar, with the primary agenda of discussing the Annual Action Plan of RCUES Lucknow in connection to training and consultancy initiatives within the State of Bihar. The session proved to be highly productive, with Shri Santosh Kumar Mall, Principal Secretary of UDHD, Government of Bihar, presiding over the meeting. Key participants included Shri Dharmendra Singh, Managing Director of BUDICO and Additional Secretary of UDHD Dept, Govt of Bihar; Shri Sanjay Kumar, Additional Secretary of MOHUA, Government of India; Dr Nishith Rai, Director of RCUES Lucknow; Er AK Gupta, Additional Director of RCUES Lucknow; Dr Anjuli Mishra, Joint Director of RCUES Lucknow; Shri Praveen Kumar, Joint Secretary of the Department of Transport, Government of Bihar; Shri Prabhat Bhushan, OSD

to the Principal Secretary; and Shri Hari Shankar Singh, Architect-cum-Senior Town Planner from the Urban Development and Housing Department, Government of Bihar. The collaborative participation of these officials contributed to the overall success and positive outcomes of the meeting.



## RCUES LUCKNOW NOMINATED AS THE THIRD-PARTY AGENCY (TPA) FOR THE CITY BEAUTY COMPETITION

The Regional Centre for Urban and Environmental Studies (RCUES) Lucknow was nominated as the Third Party Agency (TPA) for the City Beauty Competition by the State Mission Directorate (AMRUT), Government of Uttar Pradesh. The competition aimed to recognize and encourage transformational efforts by cities and wards in creating beautiful, innovative, and inclusive public spaces. The City Beauty Competition, initiated by the Ministry, sought to promote the development of aesthetically pleasing public spaces.

The primary objectives of the City Beauty Competition were:

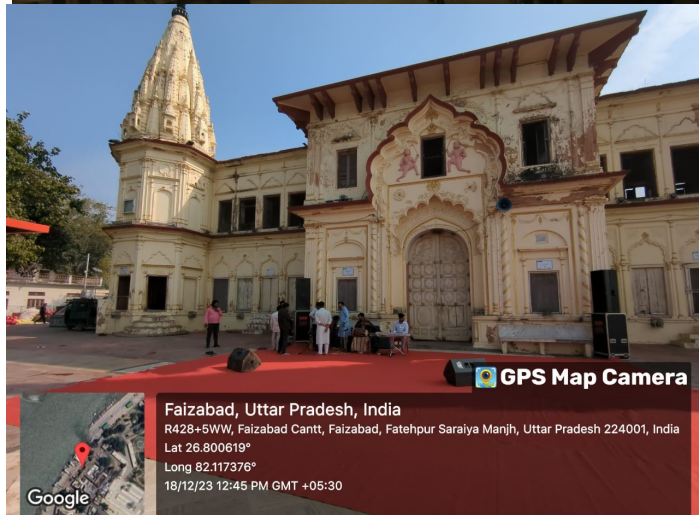
- Encouraging and Recognizing Transformation: Acknowledging the transformative efforts made by cities and wards in enhancing public spaces.
- Evaluation Pillars: Judging wards and public spaces against five key pillars - accessibility, amenities, activities, aesthetics, and ecology.
- Felicitation: Recognizing the most beautiful wards and public spaces at city, state, and national levels.

The TPA process, conducted by the RCUES team in December 2023, involved the constitution of eight teams for the verification of 243 projects across 166 ULBs in Uttar Pradesh. The teams objectively assessed and verified the submitted projects against the competition's criteria.

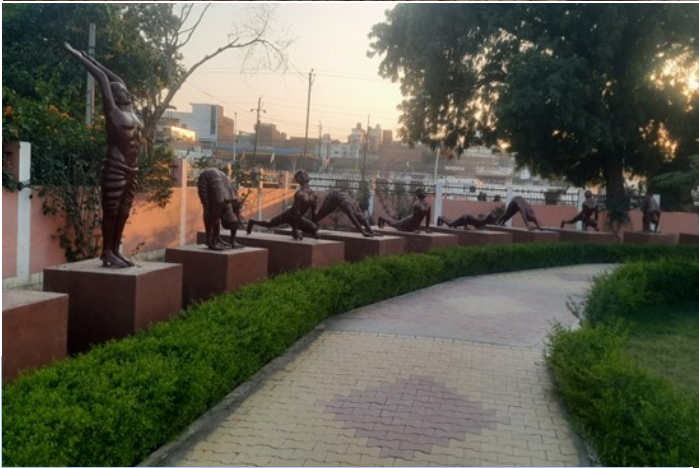
The competition had specific categories for felicitating beautiful public spaces, including waterfronts, green spaces, tourist/heritage spaces, and market/commercial places. Winners at the state level would be further considered for national level awards.



## GLIPSES FROM THE FIELD : THIRD-PARTY AGENCY (TPA) VISIT BY RCUES LUCKNOW FOR THE CITY BEAUTY COMPETITION IN UTTAR PRADESH









## TRAINING ON UTTAR PRADESH STATE SEPTAGE POLICY & USED WATER MANAGEMENT

### BACKGROUND:

As a step towards achieving improved sanitation in urban areas of the state, the Urban Development Department of the GoUP has formulated “Uttar Pradesh State Septage Management Policy” (UPSSMP) which was approved by the Cabinet on 23 October 2019 in line with the National Policy on Faecal Sludge and Septage Management, 2017. This is a landmark resolve of the Government to improve the urban sanitation so as to achieve outcome levels impact on public health, environment quality and human dignity. The policy addresses much required guidance and directions to achieve the targets as laid out in the ODF++ and lends sustainability to the ODF status achieved under Swachh Bharat Mission (SBM) – Urban 2.0. On October 1, 2021 the Ministry of Housing and Urban Affairs (MoHUA), Government of India launched Swachh Bharat Mission-Urban 2.0. The aim of this mission is to make ODF sustainable (ODF++) and ensure 100% used water (wastewater) is treated for reuse. The SBM 2.0 emphasizes on Used Water Management with special focus of Faecal Sludge & Septage Management as a new component.

Nonetheless, stakeholders from ULBs may need help in deciphering the technical aspects of these Policy and operational guidelines. The workshops on Septage Management Policy and Used Water Management are a first step towards capacity building of all ULBs of Uttar Pradesh and implementation of this policy and SBM 2.0 guidelines. These workshops inform all Municipal Bodies about the newly introduced policy and encourage them to prepare City Sanitation Plan for each of the ULBs and actively

implement policy and SBM 2.0 initiatives in a timely and innovative manner.

Against this backdrop, RCUES, Lucknow organized twenty, one day workshops on “Uttar Pradesh Septage Policy and Used Waste Management sponsored by Department of Urban, Government of Uttar Pradesh

### OBJECTIVES OF THE TRAINING PROGRAMME:

- To acquaint the participants with the need, importance, and objectives of Used Water Management with special focus of Faecal Sludge & Septage Management as new component of SBM 2.0.
- To acquaint the participants with the need, importance, and objectives of Uttar Pradesh State Septage Management Policy-2019.
- To aware the participants with City Sanitation Action Plan.
- To aware the participants with different types of Used Water Management System - On-site & Off-Site.
- To aware the participants with the Used Water Management Process – Containment/ Collection, Conveyance/Transportation, Treatment, and Disposal/Reuse.
- To highlight different technologies for Used Water Treatment with a comparative study of different technologies.
- To aware the participants with Faecal Sludge & Septage Management with special focus on Co-Treatment and additional methods.
- To aware the participants with Participatory Planning & IEC for effective Faecal Sludge & Septage Management.



List of Training Programmes			
Date	Participants Trained	Venue	Course Coordinators
03 October, 2023	31	Basti	Mr. Ajit Kumar Mishra, Assistant Director
04 October, 2023	28	Amethi	
05 October, 2023	50	Kanpur Dehat	
10 October, 2023	42	Kannauj	Dr. Rajeev Narayan, Joint Director Dr. Nasruddin, Assistant Director
11 October, 2023	27	Prayagraj	Dr. Anjuli Mishra, Joint Director
12 October, 2023	39	Pratapgarh	
13 October, 2023	34	Raebareli	
19 October, 2023	38	Hamirpur	Mr. Ajit Kumar Mishra, Assistant Director
20 October, 2023	53	Orai, Jalaun	
21 October, 2023	35	Mahoba	
02 November, 2023	53	Jhansi	
03 November, 2023	44	Jhansi	
03 November, 2023	24	Unnao	Dr. Rajeev Narayan, Joint Director Dr. Nasruddin, Assistant Director
03 November, 2023	47	Lalitpur	Mr. Ajit Kumar Mishra, Assistant Director
04 November, 2023	27	Unnao	Dr. Rajeev Narayan, Joint Director Dr. Nasruddin, Assistant Director
07 November, 2023	54	Barabanki	Dr. Anjuli Mishra, Joint Director
09 November, 2023	50	Hardoi	
20 November, 2023	27	RCUES, Lucknow	Dr. Rajeev Narayan, Joint Director Dr. Nasruddin, Assistant Director
30 November, 2023	53	Lakhimpur Khiri	
02 December, 2023	39	Pilibhit	

### TRAINING PROGRAM HIGHLIGHTS:

The training was structured into various sessions to comprehensively cover the subject

matter. The agenda included:  
Overview of the Uttar Pradesh State Septage Policy:

- Presentation of the policy's background,





- objectives, and key provisions.
- Septage and Wastewater Management Fundamentals:
  - Discussion on the importance of wastewater management, health implications, and environmental impact.
  - Role of Municipalities and Local Bodies:
  - Understanding the responsibilities and duties of local authorities in implementing the policy.
  - Technological Aspects of Septage Management:
  - Introduction to various technologies and methods for efficient septage treatment.
  - Regulatory Framework and Compliance:
  - Clarification on regulatory compliance and penalties for non-compliance.
  - Case Studies and Best Practices:
  - Review of successful septage and wastewater management practices from other regions.
  - Participants gained a comprehensive understanding of the Uttar Pradesh State Septage Policy and the need for efficient wastewater management.
  - The training highlighted various

technological solutions available for septage treatment and encouraged participants to explore innovative approaches.

- Case studies showcased successful implementations from other areas, offering practical insights for policy adoption.

### **PARTICIPANTS**

Most of the trainings were for the Elected Representatives whereas some were attended by officials of ULB. A total of 795 participants attended the programme.



## **TRAINING ROGRAMME ON OFFICE MANAGEMENT**

### **BACKGROUND**

Urban Local Bodies are responsible for a wide range of public services and administrative functions within urban areas. Effective office management is essential to ensure the smooth operation of ULB offices, the delivery of services, and the fulfilment of statutory and public responsibilities. Urban Local Bodies are at the forefront of urban administration, responsible for a wide range of public services and functions. Effective office procedures are essential to maintain order, transparency, and efficiency in ULB operations. Against this backdrop, RCUES, Lucknow organized three, Training Programmes on Office Management for the ULB Officials of Uttar Pradesh.

### **OBJECTIVES OF THE TRAINING PROGRAMME:**

The primary objectives of the training program on Office Management for ULB

functionaries were as follows:

- To improve the overall administrative efficiency of ULB offices.
- To promote effective communication within ULB offices and with external stakeholders.
- To provide training on record-keeping, documentation, and data management.
- To introduce modern office technologies and tools that can streamline office processes.
- To improve participants' understanding of essential office procedures and protocols.
- To enhance knowledge of document management, record-keeping, and information dissemination.
- To promote effective interoffice and external communication.
- To ensure compliance with statutory requirements and legal regulations.
- To instil a culture of accountability and transparency in office operations.



List of Training Programmes	
Date	Participants Trained
05 October, 2023	22
07 October, 2023	21
16 October, 2023	25

### TRAINING PROGRAM HIGHLIGHTS:

The training program on Office Management covered a range of topics and activities:

Participants were introduced to office protocols, including procedures for receiving and managing visitors, telephone etiquette, and email communication.

The training emphasized best practices in document management, including filing, indexing, retrieval, and record-keeping.

Participants learned effective methods for disseminating information to internal and external stakeholders.

The program focused on promoting clear and efficient communication within the office, including the use of memos, reports, and

notifications.

Participants gained an understanding of legal requirements, compliance, and statutory obligations relevant to ULB operations.

Conflict resolution techniques were discussed to address and manage disputes and issues that may arise in office operations. The training highlighted the importance of planning, conducting, and documenting effective meetings.

The importance of providing efficient and courteous service to residents and other stakeholders was emphasized.

### PARTICIPANTS

The participants included ULB functionaries, including Executive Officer, Office Assistant, Clerk & Computer Operator and junior officials responsible for office management. Overall 68 participants attended the Training.

### COORDINATION

The programme was coordinated by Ms. Rachna Rishi, Publication Officer, RCUES, Lucknow



## TRAINING PROGRAMME ON OPERATION AND MAINTENANCE OF RURAL WATER SUPPLY SCHEME UNDER JAL JEEVAN MISSION

### BACKGROUND

The Jal Jeevan Mission (JJM) is a significant and transformative initiative by the Government of India, aimed at providing safe and sustainable drinking water to every rural household across the country. Launched in August 2019, the mission is part of the larger goal to achieve universal access to safe drinking water and has ambitious targets set for the next few years. Operation and

maintenance (O&M) of rural water supply schemes is a critical aspect of the Jal Jeevan Mission. There are several challenges on the way to achieving as well as sustaining the benefits of this mission. For instance, it's not merely about additional infrastructure creation, it encompasses source sustainability, community involvement, water quality/ water safety, having trained manpower for O&M of the assets,

sustainable financing mechanism, third party engagement etc. The real challenge in rural water supply lays in sustainable operation and maintenance. This component is essential to ensure the sustainability and functionality of water supply systems. Hence, a Training on Operation and Maintenance of Rural Water Supply Scheme under Jal Jeevan Mission was organised on 06-07 October, 2023 at RCUES Lucknow.

### **OBJECTIVES OF THE TRAINING PROGRAMME**

The primary objectives of this training program were:

- To familiarize participants with the goals and objectives of the Jal Jeevan Mission.
- To provide an understanding of the operation and maintenance of rural water supply schemes.
- To impart practical knowledge and skills necessary for the sustainable functioning of water supply systems.
- To emphasize the importance of water quality and safety in drinking water supply.
- To promote community participation and ownership in the maintenance of water supply infrastructure.

### **TRAINING PROGRAM HIGHLIGHTS**

The two 2 days training was designed with the aim of providing a wider understanding of the various technical aspects for effective

implementation of Drinking water supply schemes being implemented in state under Jal Jeevan Mission. The objective was to train the functionaries on making drinking water projects more sustainable at the ground level. The training will expose the participants to the elements of community-managed rural water supply system, introduce various elements of management such as community preparation; finance and economics; and the need to deploy trained - skilled and unskilled - manpower to run the RWS system and provide the Gram Panchayats with the management options available, Service Level Benchmarks, and Service Contract agreements in the case of contracting out water supply to third party agencies.

The training program on the operation and maintenance of rural water supply schemes under the Jal Jeevan Mission was successful in achieving its objectives. Participants gained valuable knowledge and practical skills essential for the reliable functioning of water supply infrastructure. They also understood the critical role of community participation in ensuring the sustainability of these systems.

The knowledge and skills acquired by the participants are expected to contribute significantly to the mission's success by ensuring the availability of safe drinking water to rural households. It is imperative to continue conducting such training programs to build capacity and empower local







communities to take ownership of their water supply schemes. This, in turn, will lead to healthier and more self-sufficient rural areas.

## PARTICIPANTS

A total of 46 Executive Engineer, Assistant Engineer & Junior Engineer from Uttar Pradesh participated in the programme.

## COORDINATION

The Trainings were coordinated by Dr. Alka Singh, Joint Director and Mr Himanshu Chandra, Assistant Director, RCUES, Lucknow.





## ORIENTATION TRAINING PROGRAMME FOR ELECTED REPRESENTATIVES OF UTTAR PRADESH UNDER AMRUT 2.0

### BACKGROUND

AMRUT 2.0 is a step towards AatmaNirbhar Bharat with aim of making the cities 'water secure' and providing functional water tap connections to all households. This will be achieved through circular economy of water by effecting water source conservation, rejuvenation of water bodies and wells, recycle/ reuse of treated used water, and rainwater harvesting by involving community at large. This Mission will be run as people's program i.e. Jan Aandolan. Mission also targets to provide 100% sewage/ septage management in 500 AMRUT cities. Mission will focus on empowering States/ UTs and cities for efficient implementation of projects in the spirit of cooperative and competitive federalism by providing flexibility to the States/ UTs to formulate, plan and implement the projects. CA released can be utilized for projects in any of the ULBs as per physical/ financial progress of the projects. In this context, Regional Centre for Urban and Environmental Studies (RCUES) Lucknow successfully conducted the nine, 3 day Orientation Training Programme under Atal Mission for Rejuvenation and Urban Transformation 2.0 for Elected Representatives of Uttar Pradesh at Lucknow.

### OBJECTIVES OF THE TRAINING PROGRAMME

- To provide a comprehensive understanding of the AMRUT 2.0 mission

### List of Online Training Programmes

Date	Participants Trained
10-11 October, 2023	21
12-13 October, 2023	26
16-17 October, 2023	23
18-19 October, 2023	16
30-31 October, 2023	16
06-07 November, 2023	29
08-09 November, 2023	16
21-22 November, 2023	25
29-30 November, 2023	23

and its goals.

- To equip elected representatives with the knowledge required for effective project planning, implementation, and monitoring.
- To enhance their skills in managing urban infrastructure and resources.
- To encourage collaboration and synergy between different levels of government, urban local bodies, and other stakeholders.

### TRAINING PROGRAM HIGHLIGHTS

The Orientation Training Programme for Elected Representatives of Uttar Pradesh under AMRUT 2.0 was designed to provide essential knowledge and skills to the elected officials responsible for urban development and transformation in the state. This program aimed to empower these representatives to effectively contribute to the successful implementation of the Atal Mission for Rejuvenation and Urban Transformation





(AMRUT) 2.0. The sessions included:

#### **AMRUT 2.0 Guidelines and Reforms:**

- Comprehensive review of the objectives and scope of AMRUT 2.0.
- Discussion of the key differences between AMRUT 1.0 and 2.0.
- Strategies for effective implementation and adherence to the updated guidelines.

#### **Urban Reforms:**

- Exploration of essential reform areas, including financial sustainability, service-level benchmarks, and governance reforms.
- Insights into implementing urban reforms successfully, including compliance with regulations and standards.

#### **Payjal Sarvekshan (Water Quality Assessment):**

- The importance of water quality assessments for safeguarding public health and environmental sustainability.
- Practical guidance on conducting water quality assessments in urban areas.

#### **Water Supply Infrastructure:**

- Detailed sessions on planning and designing sustainable water supply systems.
- Strategies for ensuring equitable and continuous water distribution.

- Emphasis on water conservation and demand management.

#### **Septage Management:**

- The critical role of effective septage management for sanitation and environmental health.
- In-depth coverage of septage collection, treatment, and disposal methods.
- Discussion on policy and regulatory aspects of septage management.

The sessions on AMRUT 2.0 guidelines, reforms, Payjal Sarvekshan, water supply, and septage management served as a valuable platform for sharing knowledge and insights into critical aspects of urban development.

#### **PARTICIPANTS**

A total of 195 elected representatives from Uttar Pradesh participated in the training programme.

#### **COORDINATION**

The Trainings were coordinated by Dr. Anjali Mishra, Joint Director and Mr Ajit Kumar Mishra, Assistant Director, RCUES, Lucknow.



## TRAINING PROGRAMME ON WATER AUDIT, WATER ACCOUNTING AND ENERGY AUDIT OF RURAL WATER SUPPLY SCHEMES UNDER JAL JEEVAN MISSION

### BACKGROUND

The Jal Jeevan Mission is a crucial and ambitious initiative launched by the Government of India to address the critical issue of providing access to safe and potable drinking water to all rural households across the country.

Water audit is a systematic process aimed at assessing and optimizing water use in a supply system, focusing on inflow, outflow, and losses. Its objectives within the Jal Jeevan Mission include resource optimization, leak detection, data-informed decision-making, and promoting sustainability. Water accounting involves detailed record-keeping of water sources, distribution, consumption, and losses. It supports data collection, transparency, and efficient resource management. Energy audit assesses energy consumption in water supply systems, seeking efficiency improvements, cost reduction, and environmental sustainability. These practices are integral to the Jal Jeevan Mission, ensuring efficient water use, reduced losses, quality enhancement, and cost minimization, ultimately promoting access to clean drinking

water in rural India.

The Regional Centre for Urban and Environmental Studies (RCUES) Lucknow, a National Level Key Resource Centre operating under the aegis of the Jal Jeevan Mission, conducted a two-day Level II Residential Training Programme on Water Audit, Water Accounting and Energy Audit of Rural Water Supply Schemes for Engineers on **12-13 October, 2023**. The focus of this program was to provide in-depth knowledge and training in the technical aspects of Water Audit, Water Accounting, and Energy Audit of Rural Water Supply Schemes under the Jal Jeevan Mission.

### OBJECTIVES OF THE TRAINING PROGRAMME

The primary objectives of this training program was to:

- Foster a deeper understanding of the technical intricacies involved in implementing rural drinking water supply schemes.
- Equip the participating engineers with the skills needed to make these projects more sustainable at the grassroots level.







- Train the engineers in preparing Water Balance Plans, Water Accounting, and Water Audit.
- Educate the participants on strategies to enhance the energy efficiency of water utilities.
- Facilitate hands-on learning through group exercises.

### TRAINING PROGRAM HIGHLIGHTS

The two-day training program incorporated various components, including theoretical



sessions and hands-on activities. Participants were introduced to the technical aspects of Water Balance Plans, Water Accounting, and Water Audits, allowing them to gain comprehensive insights into managing water resources effectively. Additionally, engineers were trained in optimizing energy usage in water supply schemes, a vital aspect for sustainability and cost-efficiency.

### PARTICIPANTS

The training program saw the active participation of 49 participants including Executive Engineer, Assistant Engineer, Junior Engineer from Uttar Pradesh.

### COORDINATION

The training programmes were coordinated by Dr Alka Singh, Joint Director and Mr Himanshu Chandra, Assistant Director, RCUES, Lucknow.





## TRAINING PROGRAMME ON DOUBLE ENTRY ACCOUNTING SYSTEM (DEAS)

### BACKGROUND

The adoption of a Double Entry Accounting System in Urban Local Bodies (ULBs) is a significant development in the realm of municipal financial management and governance. This accounting system, rooted in the principles of financial transparency and accountability, plays a crucial role in enhancing the financial operations and fiscal responsibility of ULBs. Urban Local Bodies, which include municipal corporations, municipalities, and municipal councils, are responsible for the planning and management of various services and projects within urban areas. Managing the finances associated with these services is a complex task, given the need for efficient resource allocation and accountability.

To address these shortcomings and bring about financial transparency and accountability, ULBs have transitioned to a Double Entry Accounting System. This system follows the principles of double entry bookkeeping, which require each financial transaction to have equal and opposite effects on both sides of the accounting equation, i.e., assets must equal liabilities plus equity. A training on Double Entry Accounting System for Urban Local Bodies (ULBs) was conducted on 17 October, 2023 to enhance the financial management capabilities of municipal officials and staff. The adoption of double-entry accounting is a crucial step towards improving transparency and accountability in ULB finances. It enables accurate recording and tracking of financial transactions, ensuring better fiscal management.

### OBJECTIVES OF THE TRAINING PROGRAMME:

The primary objectives of the training program were:

- **Introduction to Double Entry Accounting:** Provide participants with a fundamental understanding of the double entry accounting system and its importance in financial management.
- **Skill Development:** Equip ULB officials and staff with practical skills to implement and maintain the double entry accounting system effectively.
- **Transparency and Accountability:** Foster transparency and accountability in financial operations, ensuring compliance with regulatory and audit requirements.
- **Enhanced Financial Reporting:** Enable ULBs to generate accurate financial reports for decision-making, budgeting, and resource allocation.

### TRAINING PROGRAM HIGHLIGHTS:

The training program was designed to be comprehensive, interactive, and practical. It included the following key highlights:

**Double Entry Accounting Fundamentals:**

- Introduction to the principles, concepts, and elements of double entry accounting.
- Understanding debits and credits, journals, ledgers, and the trial balance.

**Adoption and Implementation:**

- Guidelines for transitioning from single entry to double entry accounting.
- Practical steps to implement the system within ULBs.

**Financial Statement Preparation:**

- Training on generating balance sheets,







income statements, and cash flow statements.

- Interpretation of financial statements for decision-making.

**Budgeting and Resource Allocation:**

- Integrating the double entry accounting system into the budgeting process.
- Aligning financial management with organizational goals and priorities.

**Audit and Compliance:**

- Understanding audit requirements and compliance with accounting standards.
- Preparing for internal and external audits.

**Hands-On Exercises:**

- Practical exercises to reinforce learning and skill development.
- Real-world examples and case studies for application.

The training on the Double Entry Accounting System for Urban Local Bodies marked a significant step in enhancing the financial management capabilities of ULBs. By adopting the double entry accounting system, ULBs can improve transparency, accountability, and financial reporting, thereby ensuring efficient and effective utilization of resources. This, in turn, contributes to better governance and service delivery to urban residents.

To maximize the benefits of this training, it is essential that ULBs continue to invest in the development of their financial management skills and systems, and that the principles of double entry accounting become an integral part of their financial operations. This, in turn, will contribute to the sustainable development and growth of urban areas.

### **PARTICIPANTS:**

The Training was attended by a diverse group of participants, including Executive Officer, Junior Engineer, Revenue Inspector, Accountant, Clerk, Accountant, Assistant Accountant from various ULBs of Uttar Pradesh. A total of 16 participated in the programme.

### **COORDINATION:**

The Trainings were coordinated by Dr. Rajeev Narayan, Joint Director, RCUES, Lucknow.

## ORIENTATION TRAINING PROGRAMME UNDER AMRUT 2.0 FOR THE ULB OFFICIALS OF UTTAR PRADESH

### BACKGROUND

The Atal Mission for Rejuvenation and Urban Transformation (AMRUT) 2.0 is a critical urban development program introduced by the Government of India. AMRUT 2.0 is an evolution of the original AMRUT initiative and builds on its success. The mission is named in honor of former Prime Minister Atal Bihari Vajpayee, known for his visionary approach to urban development in India.

AMRUT 2.0 is designed to uplift the quality of life in urban areas and improve urban infrastructure and services.

AMRUT 2.0 represents India's continued dedication to improving the quality of life in urban areas. By addressing urban challenges, encouraging sustainability, and promoting efficient urban development, the program plays a pivotal role in realizing the vision of thriving and inclusive cities in India. It underscores the government's commitment to the well-being and advancement of urban residents, contributing to the nation's progress and development. In this context RCUES Lucknow conducted an Orientation Training Programme under the Atal Mission for Rejuvenation and Urban Transformation 2.0 (AMRUT 2.0) on **16-18 October, 2023** to provide essential knowledge and insights to Urban Local Body (ULB) officials in the state of Uttar Pradesh. This program aimed to familiarize officials with the key objectives, strategies, and operational procedures of

AMRUT 2.0, a crucial urban development initiative of the Government of India.

### OBJECTIVES OF THE TRAINING PROGRAMME

The Orientation Training Programme had the following primary objectives:

- To introduce ULB officials to the objectives and principles of AMRUT 2.0.
- To provide a comprehensive understanding of the strategic components of AMRUT 2.0, including infrastructure development, service delivery, and governance reforms.
- To highlight the significance of data-driven decision-making and efficient project implementation.
- To foster a sense of ownership and commitment among ULB officials for the successful implementation of AMRUT 2.0.

### TRAINING PROGRAM HIGHLIGHTS:

The Orientation Training Programme under AMRUT 2.0 featured a series of sessions and interactive discussions to ensure comprehensive coverage of the program's key components. Highlights of the program included:

- Introduction to AMRUT 2.0: An overview of the mission, its history, objectives, and the role of ULBs in its implementation.
- Strategic Components: Detailed







discussions on the strategic components of AMRUT 2.0, including infrastructure development, service delivery, and governance reforms.

- **Data and Information Management:** The importance of data-driven decision-making and the effective utilization of technology for project planning and implementation.
- **Funding and Finance:** Insights into the financial aspects of AMRUT 2.0, including fund allocation, utilization, and reporting.
- **Project Implementation:** Strategies and best practices for successful project execution, monitoring, and evaluation.
- **Compliance and Reporting:** Guidance on ensuring compliance with mission guidelines and timely reporting to higher authorities.
- **Interactive Sessions:** Open discussions, Q&A sessions, and case studies to encourage active participation and knowledge sharing.

The Orientation Training Programme played a crucial role in equipping ULB officials with a clear understanding of the objectives and operational aspects of AMRUT 2.0. It also encouraged a sense of ownership and commitment among the participants to contribute to the successful implementation of the mission. Officials left the program with enhanced knowledge, skills, and a strengthened resolve to work towards the transformation of urban areas in Uttar Pradesh.

## PARTICIPANTS

The program was attended by a diverse group of participants, including Executive Officer, Assistant Engineer, Clerk, Computer Operator, Jal Kal Parikshak, Junior Engineer, Revenue Inspector, Sanitary & Food Inspector in various ULBs across Uttar Pradesh. A total of 30 participants actively engaged in the training programme.

## COORDINATION:

The training program was effectively coordinated by Dr. Alka Singh, Joint Director and Dr Nasruddin, Assistant Director, RCUES Lucknow.

## TRAINING PROGRAMME ON PUBLIC UTILITY APPROACH IN RURAL WATER SUPPLY SCHEMES UNDER JAL JEEVAN MISSION

### BACKGROUND

The Jal Jeevan Mission (JJM) is a transformative initiative by the Government of India, aiming to provide clean and sustainable drinking water to rural households. In line with the mission's objectives, a specialized training program was conducted to instigate a paradigm shift in the provision of drinking water supply services. The focus was on transitioning from the traditional 'infrastructure development approach' to a more dynamic 'utility-based approach.' This training was tailor-made for Level-2 officers of the Jal Jeevan Mission, recognizing their critical role in implementing and driving this significant change. In this context RCUES Lucknow conducted three Trainings on Public Utility Approach in Rural Water Supply Schemes under Jal Jeevan Mission in Lucknow.

### OBJECTIVES OF THE TRAINING:

- Equip participants with the knowledge of JJM scheme cycles for effective planning, implementation, and operation.
- Foster an understanding of the importance of functionality assessment and strategies for sustaining rural water supply schemes.
- Develop responsible and responsive leadership skills among stakeholders for effective governance.
- Empower Gram Panchayats for decentralized management of drinking water systems.
- Enhance mapping skills for better

List of Training Programmes		
Date	Participants Trained	Venue
20-21 October, 2023	39	Lucknow
08-09 November, 2023	39	Lucknow
21-22 November, 2023	63	Lucknow

resource utilization and water supply planning.

- Clarify the roles and responsibilities of all stakeholders in planning and implementation processes.
- Instill the public utility approach in rural water supply schemes for equitable access and community participation.
- Provide insights into the operation and maintenance framework under the public utility approach.
- Promote community mobilization and participatory planning for water supply schemes.
- Introduce IoT-based monitoring for efficient tracking and management of rural water supply systems.
- Familiarize participants with the Jal Jeevan Sarvekshan initiative for quality assurance.

### TRAINING SESSION HIGHLIGHTS

The training program aimed to create a pool of knowledgeable and skilled individuals who can contribute effectively to the success





of the Jal Jeevan Mission, thereby improving rural water supply and ensuring access to safe drinking water for all. Highlights of the training sessions included:

- JJM Scheme Cycles: Planning, Implementation, O&M of Rural Water Supply Schemes
- Functionality Assessment of Rural Water Supply Schemes under Jal Jeevan Mission:
- Enabling Environment - Development of Responsible & Responsive Leadership
- Gram Panchayat as a Utility for Decentralized Management of Drinking Water Systems
- Community Mapping, Resource Mapping & Water Resource Mapping
- Opportunities, Roles & Responsibilities of All Stakeholders in Planning & Implementation
- Public Utility Approach in Rural Water Supply Schemes
- Operation and Maintenance Framework Public Utility Approach in Rural Water

## Supply

- Community Mobilization and Participatory Planning for Water Supply Scheme
- IoT-Based Monitoring of Rural Water Supply Scheme
- Jal Jeevan Sarvekshan

## PARTICIPANTS

The program was attended by a diverse group of participants, including Executive Officer, Assistant Engineer, Clerk, Computer Operator, Jal Kal Parikshak, Junior Engineer, Revenue Inspector, Sanitary & Food Inspector in various ULBs across Uttar Pradesh. A total of 141 participants actively engaged in the training programme.

## COORDINATION:

The training program was effectively coordinated by Dr. Alka Singh, Joint Director and Dr Him,anshu Chandra, Assistant Director, RCUES Lucknow.





## TRAINING PROGRAMME ON PUBLIC UTILITY APPROACH IN RURAL WATER SUPPLY SCHEMES UNDER JAL JEEVAN MISSION

### BACKGROUND

Jal Jeevan Mission – Har Ghar Jal, is a decentralized, demand-driven community-managed water supply programme that seeks to empower local village community, which means local village community is to play a central role in the planning, implementation, management, operation and maintenance of their own in-village water supply system. There are several challenges on the way to achieving as well as sustaining the benefits of this mission. For instance, it's not merely about additional infrastructure creation, it encompasses source sustainability, community involvement, water quality/ water safety, having trained manpower for O & M of the assets, sustainable financing mechanism, third party engagement etc. The real challenge in rural water supply lays in sustainable operation and maintenance. Hence, this training programme aims at

discussing the community-based and other O & M models that officials implementing Rural Water Supply Programmes need to be aware of so that the benefits of the mission sustain.

In this context RCUES Lucknow conducted a Training on Public Utility Approach in Rural Water Supply Schemes under Jal Jeevan Mission on 30-31 October 2023 at Varanasi.

### OBJECTIVES OF THE TRAINING:

The training is designed with focus providing assured supply of potable water to every home rather than mere creation of water supply infrastructure. The training program was aimed at fostering mindset change in the provision of drinking water supply services under the Jal Jeevan Mission and change the service provision from 'infrastructure development approach' to a 'utility based approach' specifically aimed at level-2







officers of the Jal Jeevan Mission. The training focused on making drinking water projects more sustainable at the ground level. The training will expose the participants to the elements of community-managed rural water supply system, introduce various elements of management such as community preparation; finance and economics; and the need to deploy trained - skilled and unskilled - manpower to run the RWS system and provide the Gram Panchayats with the management options available, Service Level Benchmarks, and Service Contract agreements in the case of contracting out water supply to third party agencies.

### **TRAINING SESSION HIGHLIGHTS**

The training program aimed to create a pool of knowledgeable and skilled individuals who can contribute effectively to the success of the Jal Jeevan Mission, thereby improving rural water supply and ensuring access to safe drinking water for all. Highlights of the training sessions included:

- JJM Scheme Cycles: Planning, Implementation, O&M of Rural Water Supply Schemes under Jal Jeevan Mission
- Functionality Assessment of Rural Water Supply Schemes under Jal Jeevan Mission
- Operation and Maintenance Framework Public Utility Approach in Rural Water Supply
- Public Utility Approach in Rural Water

### **Supply Schemes**

- Community Mobilisation and Participatory Planning for Water Supply Scheme
- Enabling Environment- Development of Responsible & Responsive Leadership
- Gram Panchayat as a Utility for Decentralized Management of Drinking Water Systems
- Community Mapping, Resource Mapping & Water Resource Mapping
- Opportunities, Roles & Responsibilities of All Stakeholder in Planning & Implementation
- Field Visit to Automation and SACDA based Monitoring System of Water Supply Schemes

### **PARTICIPANTS**

The program was attended by a diverse group of participants, including Engineers from Uttar Pradesh Jal Nigam (Grameen) and SWSM Uttar Pradesh. A total of 51 participants actively engaged in the training programme.

### **COORDINATION:**

The training program was effectively coordinated by Dr. Alka Singh, Joint Director and Dr Himanshu Chandra, Assistant Director, RCUES Lucknow.

## ONLINE TRAINING ON INCLUSIVE URBAN DEVELOPMENT

### BACKGROUND:

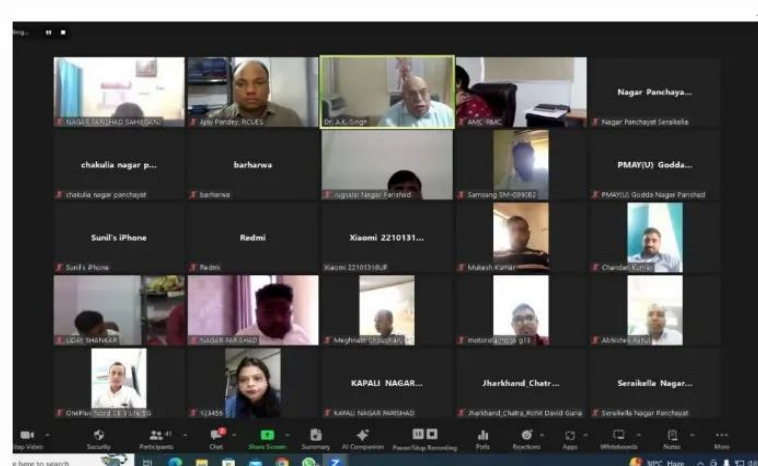
In recent times, the concept of inclusive growth and development has gained significance within the changing economic landscape and policy framework. The idea is to ensure the integration of weaker, vulnerable, and marginalized populations in the process of growth and balanced spatial development. In the urban context, an inclusive city is one that belongs to all its inhabitants. Inclusive urban planning is crucial for empowering the urban poor and integrating them into the broader spectrum of urban development.

The Government of India has launched numerous programs and schemes aimed at infrastructure development, improving slums, and providing housing for the poor and marginalized sections of society. However, achieving inclusive planning requires active community involvement in the effective implementation of these schemes.

Additionally, it necessitates separate initiatives for the urban poor and other marginalized communities to ensure their mainstreaming and empowerment.

Women, constituting half of the urban population, have traditionally been underrepresented in urban governance and decision-making processes. While urban local bodies significantly impact the lives of both men and women, women have historically held minimal roles in leadership positions within these institutions. Urban planning often lacks a gender-sensitive perspective, leading to a deficiency in women-friendly infrastructure and civic services. To address this, it is imperative to align development policies, programs, schemes, and institutional resources towards promoting gender equality and inclusive development.

In response to these challenges, the Regional Centre for Urban and Environmental Studies (RCUES), Lucknow, organized an online





training program on Inclusive Urban Development on 27 October 2023. This program aimed to deliberate on pertinent issues related to inclusive urban development, gender needs and approaches, gender budgeting, and inclusive urban planning.

### **OBJECTIVES OF THE TRAINING PROGRAMME:**

- Policy Perspective and Theoretical Framework: Highlighting the policy perspective and theoretical framework of inclusive urban development.
- Gender Needs and Approaches: Examining gender needs and approaches in urban local governments.
- Gender Inclusive Urban Planning and Budgeting: Discussing the scope of gender-inclusive urban planning and budgeting in Urban Local Bodies (ULBs).

### **TRAINING SESSION HIGHLIGHTS**

Two essential sessions were conducted during the training:

**Gender Inclusive Urban Development:**  
Delving into the principles and practices of gender-inclusive urban development.

**Gender Inclusive Urban Planning:**  
Exploring the scope and strategies for gender-inclusive urban planning.

### **PARTICIPATION :**

The training program was attended by Additional Administrator, Administrator, Assistant Engineer, Asst. Town Planner, City Manager, City Mission Manager, Clerk, Executive Officer, Junior Engineer, Office Assistant, Town Planner, UIS, UP, Urban Reform Specialist from the ULBs of Jharkhand. A total of 43 municipal officials participated in these online training sessions.

### **COORDINATION:**

Dr. A. K. Singh, Assistant Director, RCUES, Lucknow coordinated the programmes.

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## संयुक्त निदेशक अलका सिंह द्वारा नगर पंचायत का किया निरीक्षण

खुनुवा (एसएनबी)। सिटी ब्यूटी कम्पटीशन अभियान के अन्तर्गत जिले के तीन निकाय शर्टलिस्ट हुई थी, जिसमें नगर पंचायत शोहरतगढ़ भी था। जिसके इस्पेक्शन हेतु



आरसीयूईएस की संयुक्त निदेशक अलका सिंह द्वारा नगर पंचायत के शिवबाबा घाट और गौशाला का निरीक्षण किया गया। इस दौरान साफ-सफाई आदि व्यवस्थाओं से काफी सन्तुष्ट दिखायी दी, इसके साथ ही शासन की विभिन्न योजनाओं पर विस्तार से चर्चा हुआ। नगर में एसटीपी एफएसटीपी बनाने व पेय जल व्यवस्था हेतु प्रस्ताव बनाकर भेजने और शासन में सहयोग का आश्वासन भी दिया गया। जिससे शासन की विभिन्न योजनाओं से शोहरतगढ़ उमा अग्रवाल, अधिशासी अधिकारी नवीन कुमार सिंह, राजेश त्रिपाठी,

## प्रतापगढ़-लखीमपुर-

## संयुक्त निदेशक ने नगर पंचायत का किया औचक निरीक्षण



शोहरतगढ़, सिद्धार्थनगर (स्पष्ट आवाज)। सिटी ब्यूटी कम्पटीशन अभियान के अन्तर्गत जिले के तीन निकाय शर्टलिस्ट हुई थी, जिसमें नगर पंचायत शोहरतगढ़ भी था। जिसके इस्पेक्शन हेतु आरसीयूईएस की संयुक्त निदेशक अलका सिंह द्वारा

नगर पंचायत के शिवबाबा घाट और गौशाला का निरीक्षण किया गया। इस दौरान साफ-सफाई आदि व्यवस्थाओं से काफी सन्तुष्ट दिखायी दी, इसके साथ ही शासन की विभिन्न योजनाओं पर विस्तार से चर्चा हुआ। नगर में एसटीपी एफएसटीपी बनाने व पेय जल व्यवस्था हेतु प्रस्ताव बनाकर भेजने और शासन में सहयोग का आश्वासन भी दिया गया। जिससे शासन की विभिन्न योजनाओं से शोहरतगढ़ को लाभान्वित किया जा सके। इस दौरान चैयरमैन शोहरतगढ़ उमा अग्रवाल, अधिशासी अधिकारी नवीन कुमार सिंह, लिपिक राजेश त्रिपाठी, बोर्ड कर्मी, कमलेश गुप्ता सहित तमाम नगर पंचायत कर्मी मौजूद रहे।

## RCUES Lko gets nat'l accreditation

**R**egional Centre for Urban and Environmental Studies (RCUES) has been accredited as 'Utkrishi' by Capacity Building Commission, Government of India based on the National Standards for Civil Service Training Institutions under the Mission Karmayogi. "This recognition reflects the RCUES's unwavering commitment to excellence," said an official.

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## जनपद सम्भल/बदायूं

## नगर पंचायत सिरसी में वार्ड का किया निरीक्षण



-आज समाचार सेवा-  
सिरसी। स्वच्छ भारत मिशन-नगरीय के अन्तर्गत नगर पंचायत सिरसी, सम्भल द्वारा सिटी ब्यूटी कम्पटीशन में वार्ड सं-08, गौहला चौधरिया पश्चिमी को नामित कर प्रतिभाग किया गया था। जिसके

अन्तर्गत दिनांक 21 दिसम्बर, 2023 को वार्ड सं-08, गौहला चौधरिया पश्चिमी में नसरुद्दीन, सहायक निदेशक, क्षेत्रीय नगर एवं पर्यावरण अध्ययन केंद्र, लखनऊ एवं अजय कुमार पाण्डेय द्वारा वार्ड सं-08, गौहला चौधरिया पश्चिमी में ओपन जिम, सोलर लाइट, हाई मास्ट लाइट, ग्रीन

स्पेस, डोर-टू-डोर कूड़ा कलेक्शन एवं सेग्रिगेशन, एम.आर.एफ. सेंटर, सिटी कम्पोस्टिंग, वार्मी कम्पोस्टिंग एवं गौशाला इत्यादि का निरीक्षण किया गया। वार्ड सं-08, गौहला चौधरिया पश्चिमी में निरीक्ष के समय चन्द्र प्रकाश गौतम, जिला

कार्यक्रम प्रबन्धक, स्वच्छ भारत मिशन-नगरीय, सम्भल, विनोद कुमार, कन्स्ट्रक्टर, स्वच्छ भारत मिशन-नगरीय, सम्भल, श्री रईस अहमद, लिपिक, नगर पंचायत सिरसी एवं वार्ड में कार्यरत समस्त सफाई कर्मचारीगण उपस्थित रहे।

## यूज्ड वाटर का प्रबंधन जरूरी नहीं तो शुद्ध पानी दूर की कौड़ी



कार्यशाला के बाद मौजूद लोग।

अमृत विचार

संवाददाता नवाबगंज उन्नाव

**अमृत विचार।** नगर विकास विभाग उप्र द्वारा प्रायोजित व क्षेत्रीय नगर एवं पर्यावरण अध्ययन केंद्र लखनऊ की ओर से आयोजित की गई। उप्र राज्य सेप्टेज पॉलिसी एवं यूज्ड वाटर प्रबंधन विषय को लेकर एक कार्यशाला का आयोजन शुक्रवार को पक्षी विहार में हुआ। इसमें जिले की दो दर्जन निकायों के प्रतिनिधियों को फिकल स्लज मैनेजमेंट तथा यूज्ड वेस्ट वाटर मैनेजमेंट के बारे में प्रबंधन करने की जानकारी दी गई। इसके साथ ही एसबीएम 2.0 (स्वच्छ भारत मिशन, नगरीय) के अन्तर्गत किये जाने वाले कार्यों के बारे में विस्तृत रूप से अवगत कराया गया। उप निदेशक डा. राजीव नारायण ने यूज्ड वाटर के प्रबंधन की आवश्यकताओं के दृष्टिगत भविष्य में होने वाले समस्याओं से अवगत कराते हुए कहा कि यदि आज हमने यूज्ड वाटर का प्रबंधन नहीं किया तो भविष्य में हमें पीने के लिए शुद्ध जल शायद उपलब्ध न हो। सह निदेशक डा. नसरुद्दीन ने बताया कि हम सभी सेप्टेज पॉलिसी एवं यूज्ड वाटर प्रबंधन को यथाशीघ्र क्रियान्वित करने के दिशा में कार्य करें। कार्यशाला में प्रदीप मिश्र एमआईएस एक्सपर्ट समेत ईओ फतेहपुर चौरासी अरविंद सिंह व उन्नाव, बांगरमऊ, भगवंतनगर, बीघापुर, फतेहपुर चौरासी के जेन प्रतिनिधि रहे।



## स्वच्छ सर्वेक्षण की टीम ने शहीद भगत सिंह पार्क व स्वच्छता चौक आदि स्थानों का किया निरीक्षण

○ पार्क की साफ- सफाई, सौन्दर्यकरण व गार्ड आदि की व्यवस्था को देखकर टीम ने की प्रशंसा

हाथरस :- हाथरस शहर के विकास व सौन्दर्यकरण को लेकर स्वच्छ सर्वेक्षण की टीम आज शनिवार को हाथरस पहुंची। डॉ. नरसुहीन, सहायक निदेशक, आरसीयूईएस लखनऊ व अजय पांडे, एमआईएस विशेषज्ञ, आरसीयूईएस लखनऊ की टीम ने हाथरस में आकर आगरा रोड स्थित शहीद भगत सिंह स्मृति पार्क, स्वच्छता चौक महात्मा गांधी पार्क, आदि जगह पहुंच कर निरीक्षण किया। निरीक्षण के दौरान आगरा रोड शहीद भगत सिंह पार्क पर साफ सफाई की अच्छी व्यवस्था मिली इसी के साथ वहां पार्क पर लाइट सौन्दर्यकरण व गार्ड आदि सभी व्यवस्था देखकर टीम ने प्रशंसा की है।



दैनिक दाता सन्देश

केंद्र व प्रदेश सरकारों द्वारा स्वच्छता को लेकर तमाम तरह के अभियान चला रहे हैं सरकारी विभागों द्वारा अपने-अपने स्तर से अपने जिला, शहर व देहात क्षेत्रों में साफ सफाई कराई जा रही है। किसी अभियान के तहत आज हाथरस में स्वच्छ सर्वेक्षण की टीम हकीकत जानने के लिए पहुंची।

## सिटी ब्यूटी कंपटीशन के लिए अंबेडकर पार्क का हुआ इंस्पेक्शन

ए.डी. डॉ. अवधेश सिंह, अमीषा गोयल के साथ पालिका अध्यक्ष और ईओ ने किया निरीक्षण

हिन्दू मोर्चा संवाददाता



सौरभ मिश्रा, प्रोजेक्ट एनालिस्ट अभय कुमार गुप्ता, नगर पालिका के कंप्यूटर ऑपरेटर इंद्रेश कुमार, संदीप साहनी, जगमोहन राय, ऋषभ दुबे, इंद्रासन, व समस्त कर्मचारी गण उपस्थित रहे।

## बन्ना देवी वैंडिंग ज़ोन का निरीक्षण किया



## संयुक्त निदेशक ने देखी शहर की स्वच्छता

बहराइच, संवाददाता। शहरी क्षेत्र में स्वच्छता व हरियाली को लेकर किए जा रहे पहल को धरातल पर हकीकत परखने के लिए मंगलवार को संयुक्त निदेशक डॉ. अलका सिंह बहराइच पहुंची। उन्होंने शहर के दो वार्डों का निरीक्षण कर स्वच्छता, कूड़ा उठान का जायजा लिया। हरियाली बढ़ाने को लेकर बनाए गए पार्कों व चौराहों पर बने वर्टिकल गार्डन को देखा ही दीवारों पर स्वच्छता संदेश देते बनी कलाकृतियों को अपने कैमरे में भी कैद किया। हालांकि निरीक्षण को लेकर पहले से ही व्यवस्था चाक-चौबंद रही। शहरी क्षेत्र का विस्तार होने से वार्डों की संख्या अब 34 पहुंच गई है। स्वच्छता रैकिंग को बेहतर करने के लिए सरकार गंभीर है। कूड़ा उठान, कलेक्ट का निरीक्षण किया। यहाँ घर-घर कड़ा



कलेक्ट का निरीक्षण करती संयुक्त निदेशक।

● हिन्दुस्तान

पार्किंग व निष्प्रयोज्य सामानों से हैगिंग गार्डन तक की पहल को बढ़ावा दिया जा रहा है। इस पर खर्च हो रहे भारी भ्रमक बजट संग सामुदायिक स्तर पर हो रहे बदलाव की हकीकत जानने के लिए शासन स्तर से नोडल अधिकारी नामित किए गए हैं। संयुक्त निदेशक डॉ. अलका सिंह ने शहर के वार्ड बड़ीहाट का निरीक्षण किया। यहाँ घर-घर कड़ा

संयुक्त निदेशक ने दो वार्डों का निरीक्षण किया। नगर पालिका परिषद की अन्य गतिविधियों को भी देखा। सफाई, कूड़ा प्रबंधन व अन्य कार्य बेहतर पाए गए हैं।

प्रमिता सिंह, ईओ, सदर, नगर पालिका

की कलाकृतियों को भी अवलोकन किया। अकबरपुरा वार्ड में लोगों से संवाद कर सफाई व्यवस्था को फीडबैक भी लिया। दो पब्लिक टॉयलेट का निरीक्षण किया। ओपन ज़िम के बारे में ईओ प्रमिता सिंह से जानकारी ली। सफाई निरीक्षक सुरेश गोविंद मिश्रा से वर्टिकल गार्डन की सुरक्षा व सफाई को लेकर उठाए जा रहे कदम के बारे में जानकारी ली।



नगर पंचायत के शिव बाबा घाट पर निरीक्षण करतीं आरसीयूईएस की संयुक्त निदेशक अलका सिंह।

अमृत विचार

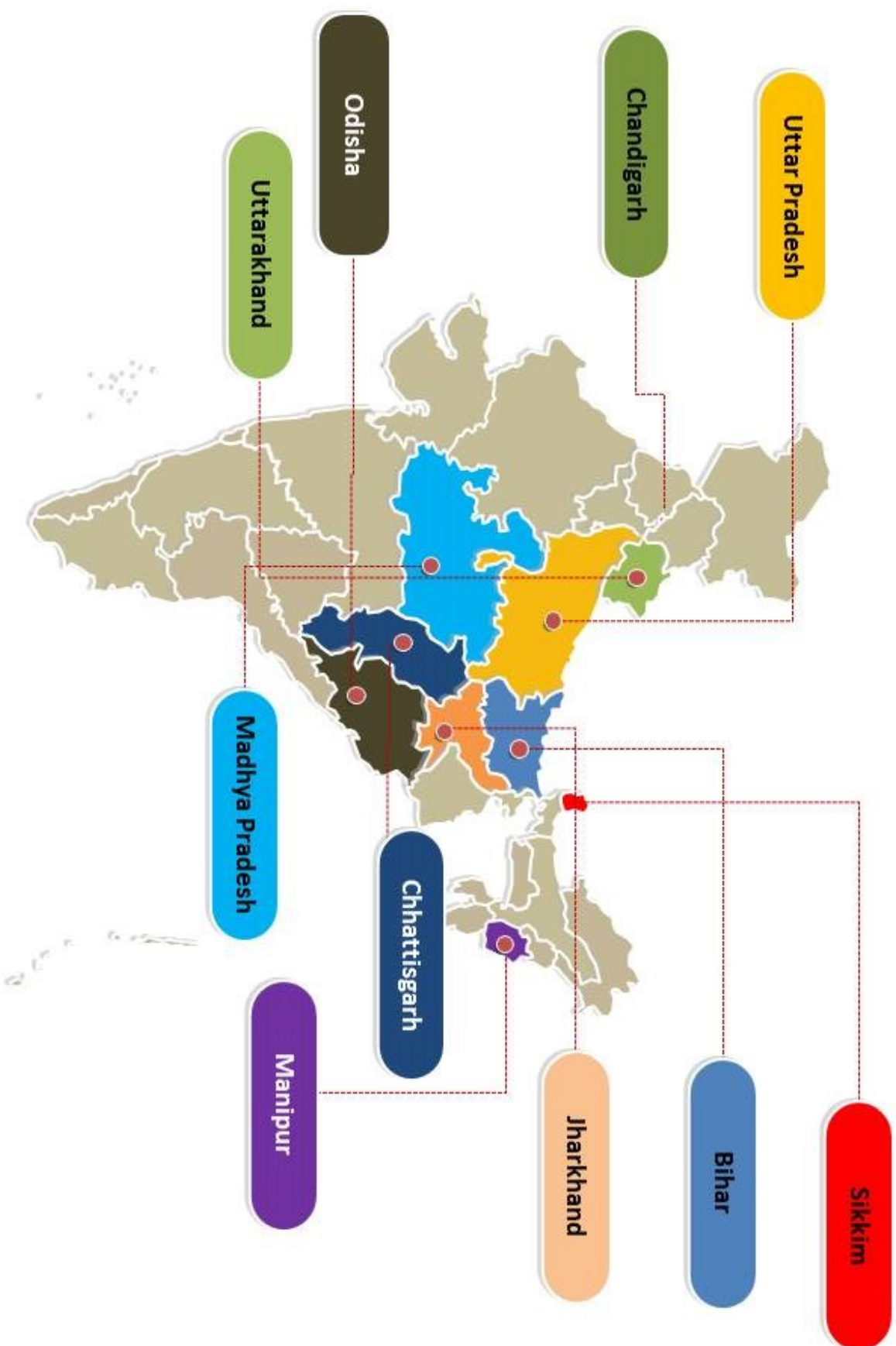


# Upcoming Campus of RCUES at Indira Nagar, Lucknow





## OUR REACH



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