

# REGIONAL CENTRE FOR URBAN & ENVIRONMENTAL STUDIES, LUCKNOW

(MINISTRY OF HOUSING & URBAN AFFAIRS, GOVT. OF INDIA)

# NEWSLETTER

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Regional Centre for Urban & Environmental Studies (RCUES) Lucknow is one of the four centers in the country established by the Ministry of Housing and Urban Affairs, Government of India at Lucknow in the year 1968. The Regional Centre provides expertise, advisory services & consultancy services to urban local bodies and Parastatals. The Centre has completed its 50 glorious years and continues to perform its activity as Centre of Excellence.

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# ONE DAY NATIONAL WEBINAR ON UNEQUAL PAY: GENDER DISCRIMINATION AT WORK PLACE

### **BACKGROUND**

Women form an integral part of the Indian workforce. The Indian labour market has been, and continues to be, predominantly informal. In the year 2018-19, the nature of employment for around 90 per cent workers in India's labour market was informal. These workers are either inadequately covered or not at all covered under the existing labour legislations, social protection schemes, and other employment benefits. Due to lack of governmental oversight, a large proportion of these work in exploitative and conditions. Social Security is a package of protection provided to workers to protect workers against contingencies of life. These contingencies are Old Age, Disability, Occupational Hazards, Sickness Maternity and unemployment. Social security may be defined as any system of social protection established by law, or any other mandatory arrangement, that provides individuals with a degree of income security when faced with the contingencies of old age, survivorship, incapacity, disability, unemployment or rearing children. Indian economy has preponderance of informal and unorganized sector both in terms of number of workers and enterprises. This segment of economy has inbuilt vulnerabilities, and the study of unorganized sector based on reliable data is important for informed decision making and addressing the problems faced. The biggest problem with the informal sector in India is that here is no precise information about the total number of workers what to say of women engaged in this sector and also ratios respective in various diversified occupations. Women have always been contributing to the economy to achieve remarkable progress. But it is

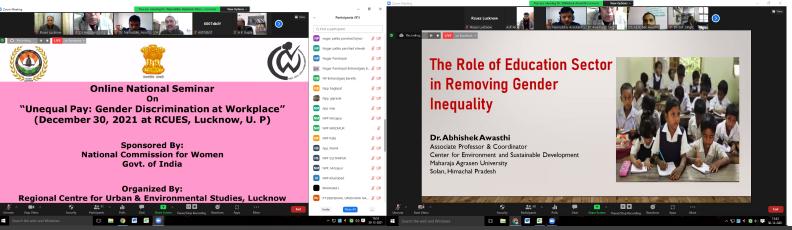
the gender prejudice that still prevails at every social division, although in the most educated and developed society. Women laborers in urban centers are mainly employed in unorganized sector such as construction work brick clines, sanitation work, domestic help, street vending, hawking, and other pretty business and economic activities. The women migrant workers face problems manifold and are being deprived of many rights and entitlement as many laws and Acts are not implemented effectively in unorganized sector of economy.

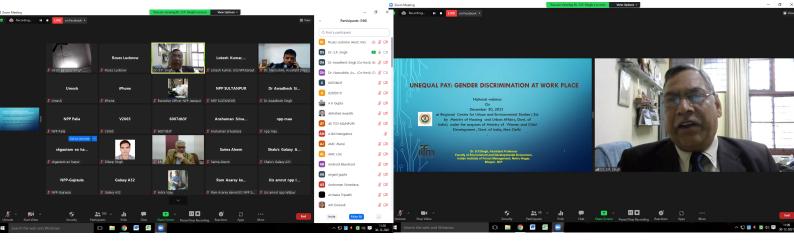
Against this backdrop, Regional Centre for Urban and Environmental Studies, Lucknow under the auspices of National Commission for Women, Ministry of Women and Child Development, Government of India organized one day national Webinar on "Unequal Pay: Gender Discrimination at Work Place " on December 30, 2021 to discuss and deliberate upon the pertinent issues, dimensions and aspects of un equal pay/ wages gender discrimination at work place in India and suggesting policy measures for their equal participation in economic activities and creating suitable job environment and working conditions for women.

### **OBJECTIVES**

The Objectives of national webinar are as follows:

- To discuss the policy and legal perspective on labour force participation, equal pay and wages, protection and welfare of workers, social security, and human rights;
- To highlight the women's economic participation





, employment , job environment and their working conditions;

- To highlight the issue of unequal pay, wage disparity and gender discrimination at workplace;
- To analyse the outreach and accessibility of social security and social welfare schemes to women workers;
- To examine the trends and patterns in female labour force participation in India;
- To study the constrains, problems and factors responsible for low participation of women in economic activities and employment;
- To review the policy reforms and government initiatives for protection and welfare of women workers and creating job opportunities for them;
- To suggest policy measures for empowerment of women workers and effective implementation of government schemes and legal measures for them;
- To suggest road map for empowerment of women workers and effective implementation of policy and labour reforms.

### **PARTICIPANTS**

The participants of the online national webinar included Academicians, Teachers and Scholars of universities, colleges; Representatives of Ministries & Departments of Central & State Governments; Municipal Officials of ULBS, and parastatal agencies, Corporate Houses and Private organizations, and Representatives of civil society organization. More than 100 participants from the states of Uttar Pradesh,

Uttarakhand, Himachal Pradesh, Delhi, Chhattisgarh, Madhya Pradesh, Jharkhand, Bihar, Gujarat, Maharashtra, Telengana, Karnataka and Assam attended the programme.

### **SESSIONS**

The programme was inaugurated by Dr. Prashant Narnaware, IAS, Commissioner, Department of Social Welfare, Govt. of Maharashtra. In his inaugural address he highlighted the national and state policies, programmes and schemes for protection of the interests of workers, particularly women workers. He also raised the pertinent issues pertaining to implementation of welfare and social security schemes. Various eminent speakers across the country presented lectures on different relevant topics related to theme and sub themes of the national webinar. Prof. O. P. Shukla, Principal, National Defence Academy, Kharagwasla, Pune, Maharashtra gave valedictory address. Prof. Shukla in his remarks appreciated the selection of the theme for threadbare deliberations. He highlighted the present status of Indian labour force, policy perspective, problems of workers in organized and unorganized sector of economy as well as dynamics of organizational climate, work culture and job environment.

### COORDINATION

The programme was jointly coordinated by Dr. A. K. Singh , Assistant Director and Dr. Nasruddin, Assistant Director , RCUES, Lucknow

# ONLINE TRAINING ON ACHIEVING SERVICE LEVEL BENCHMARK FOR SEEKING GRANTS UNDER 15TH FC

### **BACKGROUND**

Service Level Benchmarks (SLBs) have played a significant role in the urban development process in India. Since its announcement in 2008, the SLBs have been recognized by the 13th and the 14th Finance Commission in India. Publication of SLBs for water supply, sewerage, solid waste and storm water drainage is one of the conditions for Urban Local Bodies (ULBs) to claim 14th FC performance grant. As a result, Service Level Benchmarks (SLBs) for water and sanitation have been published for most of the Urban Local Bodies (ULBs) in India. Service level monitoring and improvement are also the envisaged outcomes of Government of India's various urban programs like SBM, AMRUT and SMART cities. Many states have also institutionalized the process of collection of information for SLBs. Public agencies at national, state and local levels have used SLBs for various policy interventions, program monitoring, impact assessment and service improvement actions. Regulators, multilateral financing institutions. researchers, consultants etc. have also used SLBs for different purposes.

Service Level Benchmarking has been developed and released by the MOHUA, GOI, which seeks to (i) identify a minimum set of standard performance parameters for the water and sanitation sector that are commonly understood and used by all stakeholders across the country; (ii) define a common minimum

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List of Online Training Programmes			
Date	No. of Participants		
16-Oct-21	11		
18-Oct-21 10			

framework for monitoring and reporting on these indicators and (iii) set out guidelines on how to operationalize this framework in a phased manner.

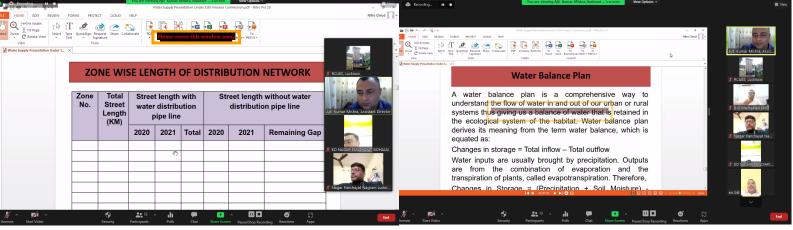
The principle of accountability for service levels is now gaining broad based acceptance at all levels. The ULBs are at the forefront of this shift, based on the decentralization agenda articulated under the 74th Constitutional Amendment with focus on—Tracking performance over time, Compare performance with peers, Identify areas for improvement, Set targets for performance (for own dept., or public/ private service Report/Disclose performance providers), stakeholders (e.g. councillors, citizens). Government of India is incorporating this principle in all its programs and initiatives like AMRUT and Swachh Bharat Mission. AMURT Mission focuses on Service Improvement Plans which will be a road map for improving service levels based on the minimum set of standard performance parameters.

In this context, RCUES Lucknow had organized two online training programmes.

### **OBJECTIVES**

To aware the municipal functionaries abou





Performance benchmarks

- To aware the functionaries on preparing Service Level improvement plans
- To train the functionaries on identify their service levels based on standard performance parameters for the water and sanitation.
- To train the functionaries identifying gaps and areas for improvement
- To train the functionaries to use the performance benchmarks for monitoring and reporting

### **PARTICIPANTS**

Online Training on Performance benchmarks and Service Level improvement planning was designed for all municipal functionaries including senior officials, Executive officers, commissioners, engineers, sanitary inspectors, health officers, planners, other technical staff of the urban local bodies. Overall 21 participants attended the trainings.

### **SESSIONS**

- Overview of Service benchmarks
- Services level Benchmarks of water Supply, Sewerage
   & Septage
- Service Level Benchmark for Solid Waste Management and Storm water Drainage
- Performance Improvement Planning

• Identification of Gaps and preparation of Service level Improvement Plan

### **COURSE COORDINATOR**

The training programme was jointly coordinated by Dr Alka Singh, Deputy Director and Mr Ajit Mishra, Assistant Director, RCUES, Lucknow.

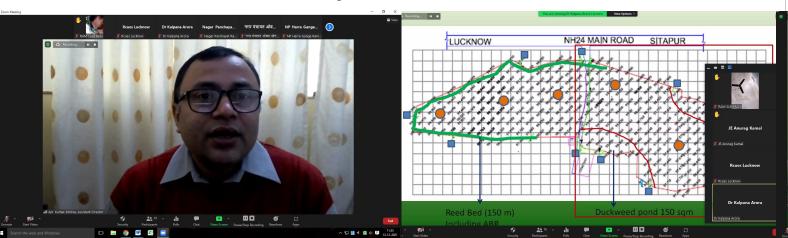
# ONLINE TRAINING PROGRAMME ON PHYTO AND BIO REMEDIATION OF POUNDS AND NALAS IN URBAN LOCAL BODIES OF UTTAR PRADESH AND JHARKHAND

### **BACKGROUND:**

It is a well-known fact that cities/towns in the country do not have facilities for treatment and disposal of sewage. Class I and Class II cities, altogether generate 38,255 MLD of sewage and treatment facility is available only for 11, 787 MLD leaving a gap of 26,468 MLD (69%). This situation is resulting to water pollution in the recipient water bodies. In view of prevailing situation and considering magnitude of sewage pollution, Central Pollution Control Board (CPCB) proposes to launch 'In-situ sewage treatment with bioremediation technology; a scheme which is relatively cost-effective and offers simpler solution for Municipalities. In-situ Bioremediation refers to "Treatment of sewage in the running battery of flow without displacing; and by employing microbial consortia in aerobic and facultative environment to degrade sewage resulting into CO2 and H2O and reduce odour". In-situ treatment (IST) is simple and easy-to-operate and does not require major modification of the drain. Naturally occurring Microbial consortia is used in the treatment process or activated to degrade sewage in flowing conditions without diverting the flow and no additional requirement of land or Power is involved. The technology is considered to be cost-effective, relatively cheaper than conventional treatment methods, easy to handle, not requiring skilled manpower to operate. In the process, the microbes are activated and allowed to multiply by adding or extracellular enzymes in presence of oxygen and available food in form of organic matter and sewage degradation takes place. During the inoculation period, intensive dosing is done in the site and after stabilization of the treatment, normal dosing is

LIST OF TRAININGS				
Date	No. of Participants			
25-Nov-21	21			
25-Nov-21	18			
26-Nov-21	28			
26-Nov-21	17			
27-Nov-21	25			
27-Nov-21	26			
29-Nov-21	22			
29-Nov-21	27			
30-Nov-21	14			
01-Dec-21	29			
02-Dec-21	25			
03-Dec-21	23			
04-Dec-21	23			
06-Dec-21	20			
06-Dec-21	25			
07-Dec-21	36			
07-Dec-21	26			
09-Dec-21	22			
09-Dec-21	31			
10-Dec-21	22			
10-Dec-21	20			
13-Dec-21	70			
13-Dec-21	25			

applied. The microbial dosing is done as per requirement assessed in terms of organic pollutants (microbial food) content in sewage. The activated microbes consume organic mass and utilize the nutrients from the water body for their growth and multiplication; thus enhance the cleaning action of wastewater. The anaerobic as well as facultative





bacteria play a vital role in treatment of sewage without causing any release of foul odour. In the process of treatment pollutants in terms of BOD, COD, TSS, TDS, heavy metals and toxic chemicals are reduced. Due to the action of the dominant microbial consortia, the harmful pathogenic bacteria like E.coli, etc are suppressed or eliminated from the treated water.

In this above context Regional Center for Urban & Environmental Studies Lucknow organized 23 online Training Programme on Phyto and Bio Remediation of Pounds and Nalas in Urban Local Bodies of Uttar Pradesh and Jharkhand.

### **PARTICIPANTS:**

In this series 23 online training programme was organized and total number of 595 participants were trained.

### **COURSE COORDINATORS**

The programmes were coordinated by Course



Coordinator Mr. Ajit Kumar Mishra, Assistant Director RCUES, Lucknow.

### ONLINE TRAINING PROGRAMME ON DISASTER MANAGEMENT AND CLIMATE CHANGE

### **BACKGROUND:**

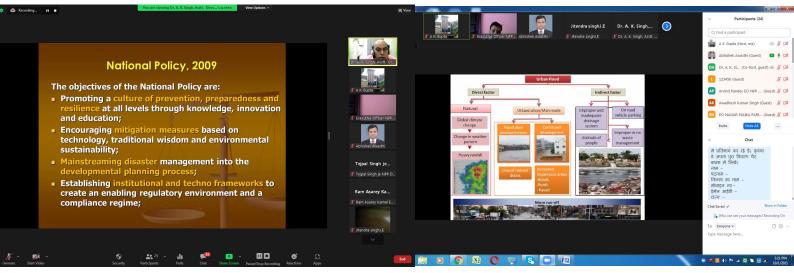
Growing urbanization is posing serious environmental concerns in India in terms of changing land use pattern, increasing carbon emissions, solid waste generation and disposal, air and water pollution and poor sanitation amenities. A large segment of urban population in India resides in slums, squatters and informal settlement. These settlements are often located in low laying areas prone to direct and indirect risks due to environmental degradation including changes in the climate and lack of basic urban services.

India has been major centre of natural and human induced disasters in South Asia. Earthquakes, flood, drought, climate change, land sliding and cyclones are frequently occurring in India while naxalism, ethnic

LIST OF ONLINE WORKSHOPS		
Date	No. of Participants	
01-Oct-21	21	
28-Oct-21	19	

unrest, insurgency, fire, stampede, accidents etc. cause concern. In most of the cities, damage to vital infrastructure has wider implications on urban local governments in terms of sustainability of civic services and municipal resources management. The of disasters management include prevention, mitigation, preparedness, disaster response rehabilitation of disasters victims as well as reconstitution of disaster affected areas. As we cannot predict disasters and control them, hence strategies for prevention and mitigation of potential loss of disasters are best suited while community based approaches for





disaster response and rehabilitation has to be accorded top priority.

Against this backdrop, RCUES, Lucknow organized two online training programmes on Disaster Management and Climate Change to deliberate upon the pertinent issues and dimensions of prevention and mitigation of urban disasters and its effective management.

### **OBJECTIVES**

- To discuss the national and state perspective of disasters and its management;
- To highlight the policy perspective and theoretical framework of prevention and mitigation of disasters;
- To examine the role of urban local governments in managing disasters in urban centres;
- To highlight the initiatives and best practices in prevention, response and mitigating disasters in urban areas;
- To highlight the importance of urban resilience in the context of climate change, disasters, and environmental sustainability;

The online training was aimed at Additional/ Deputy / Assistant Municipal Commissioners, Executive Officers, Engineers, Urban Planners, Specialists of Environment, Sanitation and Pollution Control, Chief Sanitary Inspectors and Zonal Officers. In total 40 participants attended the training.

### **COORDINATOR:**

The training programme was coordinated by Dr A K Singh, Assistant Director, RCUES, Lucknow.

### ONLINE TRAINING PROGRAMME ON E-GOVERNANCE & E-OFFICE

### BACKGROUND

The Ministry of Information and Technology states that e-governance goes far beyond mere computerization of standalone back office operations. It implies fundamental changes in government operations; and new set of responsibilities for the legislature, executive, judiciary and citizens. Hence, Govt. of India has launched the Digital India Programme with the vision to transform India into a digitally empowered society and knowledge economy. e-Office being an integral part of the Digital India Programme is the medium to achieve a Simplifies, Responsive, Effective Transparent paperless working in Government offices. It is helping government departments to bring avenues to improve the public delivery and eliminated delays in government offices. e-Office is an important breakthrough towards strengthening the governmental decision making machinery by extending the use of information and communication technology to the government processes

Against this view point, Regional Centre for Urban and Environmental Studies (RCUES), Lucknow under the auspices of Ministry of Housing and Urban Affairs, Government of India, New Delhi organized an online training programme on e-Governance and e-Office-Role in Municipal Service Delivery.

### **PARTICIPANTS:**

The participants of the online workshop included Deputy Municipal Commissioner, Assistant Municipal Commissioner, Executive Officers, Engineers, MIS Experts, IT Experts,

Officials who are involved in IT work etc of Uttar Pradesh and Uttarakhand State.

LIST OF TRAININGS		
Date No. of Participants		
09-Nov-21	15	

In total 15 participants attended the Online workshop.

### **OBJECTIVES:**

- To familiarize the participants with the concept of E-Governance and e-Office;
- To highlight the need and importance of E-Governance and e-Office;

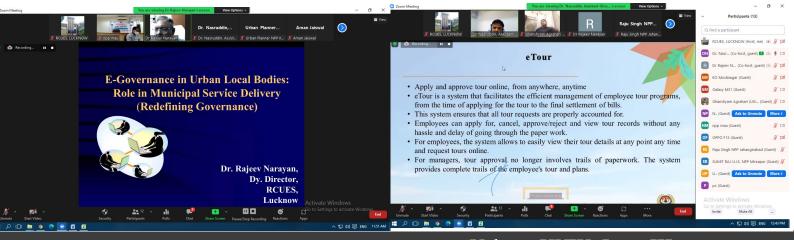
### **SESSIONS**

The sessions of the workshop included the following topics:

- E-Governance: Role in Municipal Service Delivery.
- e-Office: Concept, need and Importance

### **COURSE COORDINATORS**

The online workshops were coordinated by Dr Rajeev Narayan, Deputy Director, RCUES, Lucknow and Dr. Nasruddin, Assistant Director, RCUES, Lucknow.



### ONLINE TRAINING PROGRAMME ON PRIME MINISTER AWAS YOJNA (URBAN)

### **BACKGROUND**

Pradhan Mantri Awas Yojana (Urban), a flagship Mission of Government of India implemented by the Ministry of Housing and Urban Affairs (MoHUA), was launched on 25th June 2015. The Mission addresses urban housing shortage among the EWS/LIG and MIG categories including the slum dwellers by ensuring a pucca house to all eligible urban households by the year 2022, when nation completes 75 years of its Independence. PMAY (U) adopts a demand driven approach wherein the Housing shortage is decided based on demand assessment by States/UTs. All houses under PMAY(U) have basic amenities like toilet, water supply, electricity and kitchen. The Mission promotes women empowerment by providing the ownership of houses in name of female member or in joint name.

Preference is also given to differently abled persons, senior citizens, SCs, STs, OBCs, Minority, single women, transgender and other weaker & venerable sections of the society. A PMAY(U) house ensures dignified living along with sense of security and pride of ownership to the beneficiaries.

COVID-19 pandemic has resulted in reverse migration of urban migrants/ poor in the country. Urban migrants stay in slums/ informal settlements/ unauthorised colonies/ periurban areas to save cost on housing. They need decent rental housing at affordable rate at their work sites. In order to address this need, Ministry of Housing & Urban Affairs has initiated Affordable Rental Housing Complexes (ARHCs), a sub-scheme under Pradhan Mantri Awas Yojana- Urban (PMAY-U).

This will provide ease of living to urban migrants/ poor in Industrial Sector as well as in non formal urban economy to get access to dignified affordable rental housing close to their workplace.

In this context 3 Online Training programmes on PM

LIST OF ONLINE WORKSHOPS		
Date	No. of Participants	
21-Dec-21	86	
23-Dec-21	28	
28-Dec-21	73	

Awas Yojana (Urban) were conducted during the quarter.

### **OBJECTIVES**

- To highlight the status of urban poverty and approaches for its alleviation;
- To discuss and deliberate upon the various provisions and procedures of the Pradhan Mantri Awas Yojana;
- To highlight the problems and challenges in implementation of Pradhan Mantri Awas Yojana and suggesting measures for its effective implementation.
- To highlight the main features and provisions under Affordable Rental Housing Complexes (ARHCs), a sub-scheme under Pradhan Mantri Awas Yojana.

### **PARTICIPANTS**

The online training was aimed at Municipal Commissioners /Additional Municipal Commissioners /Deputy Municipal Commissioners / Assistant Municipal Commissioners, Executive Officers/ Chief Municipal Officers, Concerned Officials of City Level Technical Cell Under PMAY(U). In total 187 participants attended the training.

### **COORDINATOR:**

The training programme was coordinated by Dr Anjuli Mishra, Joint Director, RCUES, Lucknow.

### ONLINE TRAINING-ON SWACHH SURVEKSHAN 2022

### **BACKGROUND**

As a prelude to encouraging cities to improve urban sanitation, Minister of Housing and Urban Affairs (MoHUA) had conducted 'Swachh Survekshan-2016' survey for the rating of 73 cities with million plus population in January 2016 followed by Swachh Survekshan-2017, 2018, 2019, 2020, 2021 respectively. In a bid to scale up the coverage of the ranking exercise and encourage towns and cities to actively implement mission initiatives in a timely and innovative manner, MoHUA now proposes to conduct the sixth edition i.e Swachh Survekshan 2022 to rank all cities under Swachh Bharat Mission-Urban (SBM-U). The objective of the survey is to encourage large scale citizen participation, ensure sustainability of initiatives taken towards garbage free and open defecation free cities, provide credible outcomes which would be validated by third party certification, institutionalize existing systems through online processes and create awareness amongst all sections of society about the importance of working together towards making towns and cities more habitable and sustainable.

In this context, Regional Centre for Urban and Environmental Studies (RCUES) Lucknow organized 15 Online Training Programmes on SWACHH SUR-VEKSHAN 2022.

### **OBJECTIVES**

The major objective of the online trainings was to acquaint the participants with the survey toolkit of Swachh Survekshan 2022

### **PARTICIPANTS**

The online training was aimed at Municipal Commissioners, Deputy Municipal Commissioners, Assistant Municipal Commissioners EOs, Engineers, Sanitary & Food Inspectors and other officials of Uttar Pradesh. Overall 765 participants attended the online training programmes.

### **SESSIONS**

Capacity Augmentation of Urban Local Bodies (ULBs) is one of the key objectives of the Mission. Successful implementation and long term sustainability of the Swachh Bharat Mission goals is dependent upon the ULBs' capacity to lead and sustain the initiative. The session mainly focused on the objectives of the Swachh Sarvekshan 2022 and the need to for

LIST OF TRAININGS				
Date	No. of Participants			
29-Nov-21	50			
30-Nov-21	26			
01-Dec-21	22			
02-Dec-21	106			
04-Dec-21	108			
06-Dec-21	30			
07-Dec-21	17			
08-Dec-21	38			
09-Dec-21	62			
13-Dec-21	29			
14-Dec-21	38			
21-Dec-21	100			
22-Dec-21	28			
23-Dec-21	77			
24-Dec-21	34			

trained ULB officials to ensure long term sustainability of Open Defecation Free (ODF) mandate and effective Solid Waste Management (SWM), beyond the Mission period. The training also highlighted that to successfully clean Urban India large scale participation from citizens is also required. Hence, building citizens' awareness, knowledge and capabilities on managing the waste generated by them is also crucial.

### COURSE COORDINATOR

The training programme was coordinated by Dr Nasruddin, Assistant Director, RCUES, Lucknow

### ORIENTATION TRAINING ON SBM-U 2.0 GUIDELINES

### **BACKGROUND**

On 1<sup>st</sup> October 2021, the Ministry of Housing and Urban Affairs (MoHUA), Government of India launched Swachh Bharat Mission-Urban 2.0. The aim of this mission is to make ODF sustainable (ODF++) and ensure 100% used water (wastewater) is treated for reuse. The new program mandates urban local bodies with population less than 1 lakh (2011 census) to adopt a multidimensional approach towards used water management by adopting & implementing sewerage, FSSM, decentralised wastewater and grey water management solutions.

To overcome the above issues, RCUES Lucknow in collaboration with WASH Institute has initiated a program with objective to build capacity of officials and executives of ULBs across India on SBM-U 2.0 guidelines through classroom training/online training. With the above objective, WASH Institute with the support of USAID, Bill & Melinda Gates Foundation, Regional Centre for Urban & Environmental Studies (RCUES) Lucknow conducted two three-day orientation programme on operational guidelines of SBM-Urban 2.0 in Lucknow, Uttar Pradesh.

### **OBJECTIVES**

To aid states and ULBs in implementing this, Mo-HUA has published guidelines with information about the program, funding pattern and planning methodology. Nonetheless, stakeholders from ULBs may need help in deciphering the technical aspects of these guidelines.



LIST OF TRAININGS			
Date	No. of Participants		
22-24 November, 2021	34		
25-27 November, 2021 40			

The program was aimed to disseminate and explain SBM-U 2.0 guidelines, exclusively to officials, executives of urban local bodies and other key stakeholders, in simple terms to understand terminologies and concepts.

### **SESSIONS**

The training elaborated the role of officials and executives of urban local bodies for preparing city sanitation action plan (CSAP) for implementation of SBM-U 2.0. Basic introduction to the training and objective setting for SBM Urban 2.0 Guidelines. A detailed 360-degree approach covering all aspects of SBM-U-2.0. guidelines, its objectives, explanation of its mission & vision, etc. Detailed study on used water management, its implementation, planning & operation & maintenance with case studies. Planning & zoning of ULBs with Case studies Understanding & preparation CSAP in the detailed format specified in the SBM-U 2.0 Guidelines. A detailed session on FSM and need for FSM for implementation of SBM-U 2.0 Guidelines. Estimating investment for FSM. Case studies on Reuse models were shared. Drain based conveyance models with case studies, estimating investment for drain based systems and I&D infrastructure were shared. Sensitizing the officials on roles of all genders in the society, especially women and in work space and in planning of projects.





### **PARTICIPANTS**

The online training was aimed at Sanitary and Food Inspectors, Executive Officer, Tax Collector/in-charge SBM, Junior Engineer, Assistant Engineer, Divisional Program Managers and Divisional Managers, District Co-coordinators, Clerk and Safai Nayak. Overall 74 participants attended the online training programmes.

### **COURSE COORDINATOR**

The training programme was coordinated by Mr Ajit Kumar Mishra, Assistant Director, RCUES, Lucknow

# FIVE-DAY RESIDENTIAL SPECIALIZED TRAINING PROGRAM ON VARIOUS DIGITAL PLATFORMS, E-TENDER, GEM PORTAL, PFMS & E-GRAM SWARAJ FOR RURAL DEVELOPMENT AND PANCHAYATI RAJ DEPARTMENT, U.P. OFFICIALS AND STAFF

### **BACKGROUND**

E-government involves the digitization of procedures, documents, and services to improve governance by the use of modern technology. Digital government uses the tools provided to improve the management and organization of a governments' services to appeal to the current needs of its citizens.

Technology not only improves the lives of people, but plugs leakages and helps in tackling corruption. The new digital environment offers opportunities for more collaborative and participatory relationships across stakeholders to actively shape political priorities, collaborate in the design of public services and participate in their delivery, with the public value highlighting changes to public sector chain boundaries. Digitization will play a key role to leverage this transformation of the public sector at large, given its potential to increase productivity and inclusiveness of service production and delivery in public welfare areas.

Use of technology as well as various platforms such as E-Tender, GeM Protal, PFMS & eGramSwaraj has enabled full benefits of the government programs and schemes to reach the masses, bringing about unprecedented change and inclusive development. Use of technology has brought in more transparency and ensured that government schemes and their benefits reach the masses.

The primary aim of digitalization in rural and panchayati raj institutions is strengthening Panchayati Raj Institutions (PRIs) for achieving Sustainable Development Goals (SDGs) with main thrust on convergence with various missions/schemes and emphasis on strengthening PRIs. Introduction of

various digital web based portals like E-Tender, GeM

LIST OF TRAININGS			
Date	No. of Participants		
04-08 October, 2021	13		
25-29 October, 2021	15		
15-19 November, 2021 14			
30 Nov - 04 December, 2021	16		

Protal, PFMS & eGramSwaraj aims to bring in better transparency in the decentralized planning, progress reporting and work-based accounting.

The initiative is a part of the Digital India program in the country and aims to promote e-governance of the Panchayats in villages. This way, villages will be able to work and govern and digitally, thus, bringing about digital literacy in the villages.

To aware the officials and staff of Panchayati Raj and Rural Development Department, the Regional Center for urban & Environmental Studies, Lucknow took the initiative of conducting 5 Days Residential Specialized Training Programme on Various Digital Platforms-E-Tender, GeM Protal, PFMS & eGramSwaraj.

### **OBJECTIVES**

- To aware the participants with fundamental of E-Tendering process
- To handhold the participants on bid creation, bid preparation, use of digital signature, drafting of RFP and BOQ
- To introduce the participants with the Gem portal platform
- To aware the participants with profile updation, GFR





rules for procurement, process of direct purchase and L1 purchase.

- To handhold the participants on the Gem Portal, buyer functionality and registration and different types of bid process/RA process, generating CRAC and bill process, order process, payment updation etc.
- To introduce the Public finance management system to the participants
- To aware the participants with SNA, EAT and DBT Modules
- To handhold the participants with different PFMS Modules, MIS and UC processes.
- To introduce the e-GramSwaraj Portal to the participants
- To aware the participants preparing development plans at the Gram Panchayat and Zila Panchayat levels.
- To aware the participants about the Reporting modules and physical progress module, accounting modules with financial progress.
- To handhold the participants with mActionSoft App and e-GramSwaraj Portal with integration of online payment system through PFMS.

### **SESSIONS**

The sessions of the training included: Introduction to E tender portal & its Fundamentals, Types of E-tender Documents, Drafting of RFP & BOQ, Process of E-Tendering & Use of Digital Signature, Bid creation, Bid Uploading, Downloading & Evaluation, Hands on Practical Training on E-Tender, Introduction to GeM, Buyer Functionality & Registration, Gem Profile Updation, GFR Rules, Direct Purchase & L1 Purchase, BID/RA Process, CRAC & Bill Process, Request Module & Custom BID, BOQ BID, Order Processing, Payment Updation, Hands-on Practical

Training on GeM, Introduction to Public Finance Management System PFMS, SNA Module, PFMS EAT module, Direct Benefit Transfer - DBT modules, Hands-on Practical Training on EAT, MIS & UC, eGramSwaraj - Introduction Planning Module with Gram Panchayat Development Plan Upload, Module with Physical Progress, Reporting Accounting Module with Financial Progress, Hands-Practical Training on mActionSoft on eGramSwaraj PFMS Integration online payment system. On the last day of the programme RCUES conducted online assessment test of the participants to assess the level of knowledge gained by the participants on E-Tender. GeM. **PFMS** eGramSwaraj portals. Online assessment was done through classmarker software and on digital portals. All participants who successfully completed the training programme and cleared the assement test were given certificates.

### **PARTICIPANTS:**

58 Officials and Staff from Department of Panchayati Raj, Directorate of Panchayati Raj, Zila Panchayat Monitoring Cell, Uttar Pradesh Rural Road Department and Department of Rural Development were trained.

The Participants included Deputy Director, Executive officers, Consultants, Network Engineers, Project Managers, Chief Finance & Accounts Officer, Accounts Officers, Additional Chief Officers, Junior Engineers, Accountants, Computer Operators & Clerks

### **COORDINATION:**

The programme was coordinated by Dr. Alka Singh, Deputy Director, Mr. Ajit Mishra, Assistant Director and Dr. Nasruddin, Assistant Director, RCUES Lucknow.



### ONLINE TRAINING ON LEGACY WASTE MANAGEMENT IN URBAN LOCAL BODIES

### **BACKGROUND**

Bioremediation is a simple mechanical-biological treatment which aerobically composts organic fraction of mixed waste and offers a low cost solution to reduce the climate impact of landfill sites - the highest GHG generator in the waste sector. It requires aeration of mixed waste in old dumps by formation of wind-rows and spraying microbial culture that rapidly degrades organic matter aerobically, thus ceasing the production of methane and leachate to nearly zero. For proper aeration, the wind-rows are mechanically turned weekly multiple times, which ensures faster degeneration. It has been demonstrated to reduce the volume of waste by up to 40 per cent, after 4 turnings. The potential of methane gas generation theoretically brought down by 90 per cent, compared to merely dumping an equivalent quantity of waste unprocessed (Bogner et al, 2007). Mechanicalbiological methods could also be used in combination in upgrading landfill sites (ISWA 2009). As regards the large accumulated mixed waste at landfill sites which are used as dumpsites, bioremediation provides a low-cost and expedient solution to the problem of the large accumulated mixed waste at landfill sites. Bio-mining further makes it possible to extract resources from the stabilized waste and reuse the same productively, while at the same time releasing space for other uses at the landfill sites. It works both towards financial and environmental sustainability.

Against this view point, Regional Centre for Urban and Environmental Studies (RCUES), Lucknow under the auspices of Ministry of Housing and Urban Affairs, Government of India, New Delhi organized four online training programme on Legacy Waste Management in Urban Local Bodies.

LIST OF TRAININGS		
Date	No. of Participants	
22-Nov-21	31	
23-Nov-21	48	
25-Nov-21	20	
25-Nov-21	25	

The main objectives of the online trainings were:

- To familiarize the participants with the Need & Importance of Legacy Waste Management;
- To acquaint the participants with the Method & Solutions for Legacy Waste Management;

### **PARTICIPATION**

The Training was aimed at Deputy Municipal Commissioner, Assistant Municipal Commissioner, Executive Officers, Engineers, Zonal Sanitary Inspectors, Sanitary Inspectors, Officials who are involved in Solid Waste Management. In total 124 participants attended the training programme.

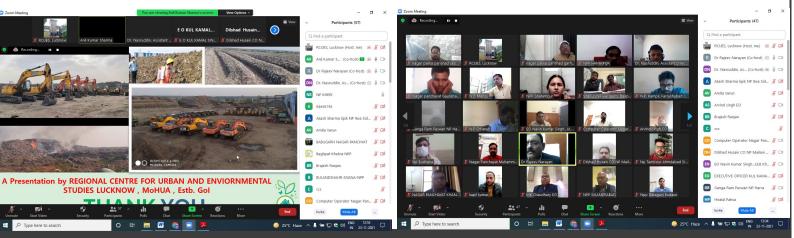
### **SESSIONS**

- Need & Importance of Legacy Waste Management
- Methods & Solutions for Legacy Waste Management
- Need, Importance and Role of IEC in further Generation of Legacy Waste

### **COORDINATOR**

The training programme was coordinated by Dr. Rajeev Narayan, Deputy Director, RCUES, Lucknow and Dr. Nasruddin, Assistant Director, RCUES, Lucknow.

### **OBJECTIVES**



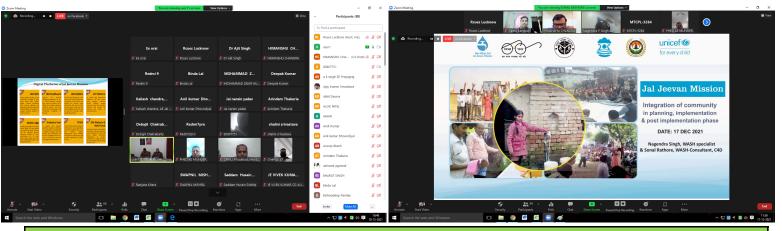
### CAPACITY BUILDING PROGRAMME L2 CATEGORY PROGRAMME BY JAL SHAKTI MINISTRY, GOVERNMENT OF INDIA

Jal Jeevan Mission: RCUES Lucknow has been designated as KRC under Jal Jeevan Mission for Capacity Building programme L2 category programme by Jal Shakti Ministry, Government of India

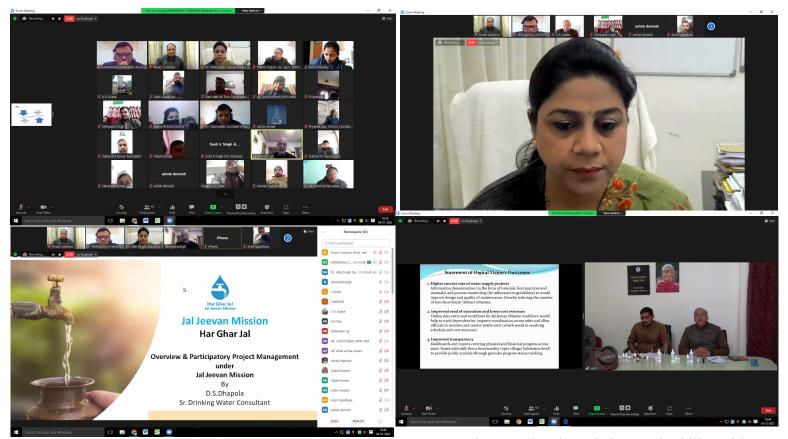
<u>Objectives:</u> The broad objectives of the Mission are:

- To provide **FHTC** to every rural household.
- To prioritize provision of FHTCs in quality affected areas, villages in drought prone and desert areas, Sansad Adarsh Gram Yojana (SAGY) villages, etc.
- To provide functional tap connection to Schools, Anganwadi centres, GP buildings, Health centres, wellness centres and community buildings

- To monitor functionality of tap connections.
- To promote and ensure voluntary ownership among local community by way of contribution in cash, kind and/ or labour and voluntary labour (shramdaan)
- To assist in ensuring sustainability of water supply system, i.e. water source, water supply infrastructure, and funds for regular O&M
- To empower and develop human resource in the sector such that the demands of construction, plumbing, electrical, water quality management, water treatment, catchment protection, O&M, etc. are taken care of in short and long term
- To bring awareness on various aspects and significance of safe drinking water and



S.N	Topic of the Training	Duration	Date of the Training Prog	No. of Participants Trained	State Covered
1.	Participatory Planning, Implementation, Operation and Maintenance for Har Ghar Jal	4 days	15-18 December 2021	108	Uttar Pradesh, Assam, Bihar
2.	Project Management & Financial Management for Regional Schemes in Rural Areas for Har Ghar Jal	2 days	21-22 December 2021	101	Uttar Pradesh, Assam, Bihar, Meghalaya and Karnataka
Total participants trained in online training programmes for level-2 officials under JJM			20	9	



involvement of stakeholders in manner that make water everyone's business

RCUES, Lucknow has successfully conducted the sanctioned 02 online training programmes for level-2 officials under JJM in which 209 Participants from States of Uttar Pradesh, Assam, Bihar, Meghalaya and Karnataka have been trained in Level-2 training programmes under JJM . The programme was jointly coordinated by coordinated by Dr Alka Singh , Deputy Director and Mr. Himanshu Chandra Assistant Director RCUES Lucknow .

### Participatory Planning, Implementation, Operation and Maintenance for Har Ghar Jal:

To focus on importance and benefits of participatory & community planning

The discuss various Participatory Approaches in the Planning of Drinking Water Solution

To discuss the importance of utility reforms for supporting Gram Panchayat capacity building

To impart the knowledge and skills with Designing for Sustainable and affordable water solution

Project Management & Financial Management for Regional Schemes in Rural Areas for Har Ghar Jal:

# The Project Cycle under JJM is in four stages:

**Planning Phase**: community mobilization, preparation of VAP, feasibility of project, DPR preparation & tendering;

**Implementation Phase**: quality construction of the project; and

**Post-Implementation Phase**: operation & maintenance and functioning as utility.

### Participants -

DWSM officials, Superintending Engineers, Executive Engineers, Water Utility Managers and Water Testing laboratory personnel from Public Health and Engineering Departments (PHEDs)/ Rural Water Supply (RWS) departments/ Public Works Departments (PWDs)

### ONLINE TRAINING ON LAND MONETIZATION THROUGH VALUE FINANCING

### **BACKGROUND**

Revenue in ULBs can be classified into three categories, (a) taxes levied by the municipality, (b) user charges levied for provision of civic services, and (c) fees and fines levied for performance of regulatory and other statutory functions. ULBs' resources. On the other hand, property tax, which is at present the main source of own resources is underused and has issues related to its narrow tax base, exemptions, etc.

Land is the most fundamental asset that is owned and managed by the States/ULBs and is a resource to generate revenues. Traditionally, States/ULBs have relied on direct sale of lands to raise funds, which is a less efficient form of resource mobilization, as compared to value capture. Value Capture as practiced widely in the world is based on the principle that private land and buildings benefit from public investments in infrastructure and policy decisions of Governments.

Against this view point, Regional Centre for Urban and Environmental Studies (RCUES), Lucknow, organized three Online workshop on Land Monetization through Value Financing.

### **PARTICIPANTS:**

The participation in the online workshop included Municipal officials, property Tax Inspectors, Urban Infrastructure expert of Cities, Town planning officer in TCPO

LIST OF ONLINE WORKSHOPS		
Date No. of Participants		
09-Nov-21	21	
29-Nov-21	16	
30-Nov-21	18	

departments, Engineers who are implementing the AMRUT projects, Nagar Nigam and Nagar Parishad Administrative Officer and engineers engaged in Property Tax Sector. In total 55 participants attended the workshop.

### **OBJECTIVES:**

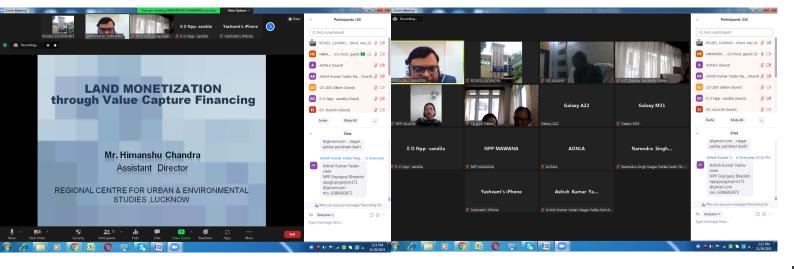
- To develop an understanding Land Monetisation.
- To develop an understanding on aspects of Land Monetization through VCF
- To understand aspects of Value Capture Finance Policy Framework
- To understand the various tools in Value capture methods.

### **SESSIONS**

The major session of the workshop included Land Monetization through VCF and Group Discussion and closing session

### **COORDINATOR**

The online workshop was coordinated by Mr Himanshu Chandra, Assistant Director RCUES Lucknow.



### ONLINE TRAINING PROGRAMME ON ROAD SAFETY AND TRAFFIC MANAGEMENT

### **BACKGROUND:**

Road traffic is considered as one of the major developmental issues, a public health concern and is also a leading cause of death and injury across the World killing more than 1.35 million globally as reported in the Global Status report on Road Safety 2018 with 90% of these casualties taking place in the developing countries.

In India, more than 1.5 lac people die every year in road accidents, more than 4 lac people sustain various injuries that leads to huge socioeconomic loss to the country. Two-wheelers accounted for the highest share i.e. 37% of the victims killed in 2019, pedestrians accounted for 17% of the victims killed and light vehicles comprising cars, jeeps and taxis as a category, ranked third with a share of 16 percent in total accident-related fatalities.

Our aim from this training programme is to provide road safety information to road users and to encourage safe road infrastructure, change in user behavior in order to spread awareness and strengthen the capacity of major stakeholders to bring down the road accidents in the country.

Against this view point, Regional Centre for Urban and Environmental Studies (RCUES), Lucknow, organized an Online workshop on Road Safety and Traffic Management on 22 December 2021

### **OBJECTIVES**

- To develop an understanding Roads Safety
- To develop an understanding on aspects of Road Safety audits
- To understand the design aspects of Urban Transport Planning
- To suggest suitable policy measures for urban transport planning and Safe Infrastructure for all

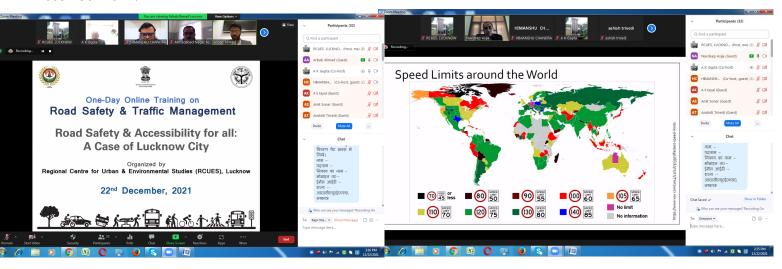
### **PARTICIPANTS:**

Municipal Officials, Urban Planners, Urban Infrastructure expert of Cities, Town planning officer in TCPO departments, Traffic Engineers who are implementing the Transport projects, Nagar Nigam and Nagar Parishad Administrative Officer and engineers engaged in Urban Transport Sector. Total 22 participants attended the online training.

### **SESSIONS**

The course offered blended format, i.e. mix of virtual trainings and self-paced learning. The training facilitated interaction between participants. The participants were introduced to the Theme, Roads Safety: Planning for forgiving Infrastructure, Road Safety and Accessibility for all: A Case of Lucknow City, followed by a group discussion

### **COORDINATION:**



A project management unit (PMU) has been setup in Jammu Municipal Corporation for technical support in the implementation of Solid and Liquid Waste (SLWM) Projects and assistance in other sanitation activities. Since its deployment from 1 October 2020, the team has supported the Corporation in various activities related to the city level waste management initiatives. The details of the activities are given below:

- A training program on Mechanism of User Charges Collection was organized on 11-10-2021, which was attended by 14 participants.
- A training program on Single use plastic & Plastic Ban was organized on 01-11-2021 for market association which was attended by 07 participants
- A training program for drivers regarding collection waste in segregated manner was organized on 08-11-2021 in which 35 participants participated.
- A training program for drivers regarding collection waste in segregated manner was organized on 10-12-2021 in which 40 participants participated.







### **SOCIAL AUDIT**

Centre has been assigned the task of conducting Social Audit of PMAY Mission in the selected nagar panchayats of Uttar Pradesh by State Urban Development Agency, Govt. of UP.

Prime Minister Housing for All (Urban) was implemented in India with a view to providing houses to all eligible families/beneficiaries by 2022. The Mission seeks to address the housing requirement of urban poor. There has been remarkable progress in the performance of the Mission in India. In view of the growing importance of transparency, accountability and community participation in the planning and implementation of Mission, social audit has been mandated by the Ministry of Housing and Urban Affairs, Government of India. The Government of Uttar Pradesh has also decided to undertake the task of conducting social audit of the completed housing projects (since 2017-18 onward) by independent competent authority. Against this backdrop, present study has been carried to assess the social impact of housing project of 2017-18, completed under PM Housing for All (Urban) in Bithoor Nagar Panchayat, Kanpur district in the state of Uttar Pradesh.

The project is being coordinated by Dr. Anjuli Mishra, Joint Director and Dr. A. K. Singh, Assistant Director.

### INFANT, TODDLER AND CAREGIVER-FRIENDLY NEIGHBOURHOODS

The 'Infant Toddler and Caregiver-friendly Neighbourhoods (ITCN) Training and Capacity Building Programme' was launched by National Institute of Urban Affairs (NIUA) in partnership with Bernard van Leer Foundation (BvLF). The Programme is designed to help build capacities of city officials and young professionals for developing young children and family-friendly neighbourhoods within cities in India.

The Centre has been assigned the task of conducting the training and capacity building of ULB officials and State Government Officials.

Babies and toddlers are the best learners on the planet, growing and learning fastest before their fifth birthday. Their brains develop more quickly than at any other time of life, and their experiences carry a profound, lasting impact on their physical and mental health and their capacity to learn and relate to others. A good start for all children is one of the most important parts of a healthy, peaceful and creative society and country.

A baby or toddler's relationships with the adults in their life are the most important influences on their development. These caregivers are responsible for a child's safety and health, as well as what they eat and how they perceive the world. They need good nutrition and healthcare, protection from harm, opportunities to play and loving exchanges with adults.

Cities can be wonderful places to grow up, but they can also pose serious challenges for the health and well-being of babies, toddlers and the people who care for them – from a lack of nature and safe spaces to play, to air pollution and traffic congestion, to social isolation.

The objective is to ensure that cities scale the opportunities of safe, healthy and stimulating places—with opportunities to learn, create, imagine, play and grow—across all neighbourhoods to reach as many families as possible.

Against this backdrop, the first Consultation Workshop was organized by the Centre on 29th December, 2021. In which 36 participants from different state Government Departments/ Organizations and ULBs participated.

The project is being coordinated by Dr. Anjuli Mishra, Joint Director and Dr. A. K. Singh, Assistant Director and Sri Himanshu Chandra, Assistant Director.

# TOT CONSULTATION WORKSHOP URBAN RIVER MANAGEMENT PLAN (URMP) UNDER NATIONAL MISSION FOR CLEAN GANGA (NMCG)

The National Institute of Urban Affairs (NIUA) and National Mission for Clean Ganga (NMCG), Ministry of Jal Shakti has jointly developed the Urban River Management Plan (URMP) to improve river-city connectivity. To enable officials to prepare URMPs for their respective cities, there will be a requirement for their capacity building through training.

For this purpose, NMCG and NIUA has developed a ToT module on URMP, especially considering the national/regional training institutes as they play an important role in capacity building of ULB officials for various national missions under Integrated Capacity Building Programme (ICBP) of MoHUA.

In this context NIUA and National Mission for Clean Ganga (NMCG), Ministry of Jal Shakti are jointly organizing a ToT consultation workshop at 9th December 2021 at New Delhi.

RCUES, Lucknow has to make a presentation in the above workshop regarding training action plan of the Centre and strategy for incorporating URMP models in the future trainings. TOT workshop was attended by Er. A.K.Gupta, Additional Director and Dr. Alka Singh, Deputy Director, RCUES Lucknow.

### STATEMENT OF PARK/OPEN SPACE IN SAAP YEAR 2015-16, 2016-17 & 2017-20 UNDER AMRUT

In AMRUT mission for Development of Park & open spaces, Regional Centre for Urban & Environmental Studies, Lucknow (RCUES) in the capacity of Project Development Management Consultant (PDMC) has conducted field visits & also visited sites for identification of open spaces and parks in AMRUT cities, and then accordingly parks project development with participatory planning approach has been conducted. In all three SAAP years total 246.11 cr. allotted on park component. On sanctioned 356 parks, G.O. of Rs. 244.14 Cr. released and tender costing of Rs. 228.28 Cr. was awarded on 354 parks. Work is going on at 347 parks in which 216 parks were 100% completed while 40 parks are completed with 80 percent progress and rest 91 projects are under progress.

### **RCUES IN NEWS**

# प्रधानमंत्री आवासों का निरीक्षण



शेखर टाइम्स संवाददाता रिज़वान खाँ

आवास योजना शहरी के पार्षद लाभार्थियों के भौतिक निरीक्षण किया। भारत सरकार की व सामाजिक मूल्यांकन हेतु संस्था क्षेत्रीय नगर एवं लाभार्थियों से संवाद किया और गोष्ठी का आयोजन किया गया। पर्या वर ण अध्ययन के द उनके समस्याओं को सुना और बरवर नगर निकाय अध्यक्ष लखनऊ एवं राज्य नगरीय वही लाभार्थियों के पूर्ण हो चुके नसरीन बानो अधिशासी विकास अभिकरण उत्तर प्रदेश आवासों का निरीक्षण किया।

समेत अंतर्गत नगर निकाय बरवर में लाभार्थियों ने भी प्रतिभाग पर्यावरण विभाग ने प्रधानमंत्री

बरवर खीरी। प्रधानमंत्री अधिकारी सपना भारद्वाज एवं द्वारा किया गया। बाहर से आए स्थानीय हुए अधिकारी जरनल सेक्रेटरी आवास योजना शहरी के

### आवास दिलाने के लिए कोई मांगे रुपये तो करें शिकायत : डॉ. अंजुली



लाभार्थी से जानकारी लेतीं डॉ. अंजुली मिश्रा। <sub>संवाद</sub>

सिकंदरा। लखनऊ से आईं क्षेत्रीय नगर एवं पर्यावरण अध्ययन केंद्र की डायरेक्टर ने नगर पंचायत में प्रधानमंत्री आवास योजना के लाभार्थियों के साथ बैठक की। इस दौरान पात्रों से योजना का फीडबैक लिया। इसके साथ ही योजना का लाभ दिलाने के लिए रुपये मांगने वालों की शिकायत करने को कहा। केंद्र की डायरेक्टर डॉ. अंजुली मिश्रा ने कहा कि प्रधानमंत्री शहरी आवास योजना के तहत गरीबों को घर मुहैया कराया जा रहा है। इस योजना का लाभ लेने वाले लाभार्थी को कोई शुल्क नहीं

# उमर भारत

# प्रधानमंत्री आवास के लाभार्थियों से रूबरू हुई लखनऊ से आई टीम



सीतापुर महोली. **भारती)।** नगर पंचायत के प्रांगण में क्षेत्रीय नगर एवं पर्यावरण अध्ययन केंद्र लखनऊ सोशल ऑडिट टीम प्रधानमंत्री आवास योजना (शहरी) के लाभार्थियों से रूबरू हुई। कार्यक्रम का नगरीय राज्य अभिकरण डूडा द्वारा किया गया। मालूम हो कि सोशल ऑडिट टीम में डॉक्टर अंजली मिश्रा संयुक्त निदेशक, डॉ अवधेश कुमार सिंह सहायक निर्देशक, मनीष कुमार सिंह सलाहकार ने दिनांक 8 तारीख को महोली नगर के प्रधानमंत्री आवास योजना के तहत वार्ड में जाकर लाभार्थियों के आवास देखकर उनकी समस्याओं को सुना था ।बृहस्पतिवार को नगर पंचायत के प्रांगण में सोशल ऑडिट टीम की संयुक्त निदेशक अंजली मिश्रा ने लाभार्थियों से कहा कि राष्ट्रीय स्तर पर आपके लिए विभिन्न योजनाएं चलाई जा रही हैं।

# प्रधानमंत्री आवास के लिए पात्रों का ही करें चयन

संस्र, महोली (सीतापुर) : एक निजी गेस्ट हाउस में पीएम आवास योजना शहरी को लेकर गोष्ठी आयोजित हई। कार्यक्रम की मुख्य अतिथि क्षेत्रीय नगर एवं पर्यावरण अध्ययन की संयुक्त निदेशक डा. अंजुली मिश्रा ने कहा पात्रों के लिए प्रधानमंत्री ने यह योजना शरू की थी। तीन लाख रुपये वार्षिक से कम आय वाले व्यक्ति को आवास की सुविधा दी जा रही है। योजना में ढाई लाख रुपये दिए जा रहे हैं, जिसकी जिम्मेदारी नगर पंचायत और इंडा की है कि वे पात्रों का चयन कर उन्हें लाभान्वित कराएं।

उन्होंने कहा कि योजना का लाभ पात्र को ही मिले। अपात्र को योजना का लाभ दिया गया तो ब्याज समेत वस्ली की जाएगी। योजना में चयन व आवंटन को लेकर किसी तरह की समस्या है तो अवगत कराएं, निराकरण किया जाएगा। सिविल इंजीनियर इडा पीयुष मिश्र ने कहा नगर पंचायत के जो लोग आवास योजना से वंचित हैं और जिनके नाम सूची में हैं, उनको आवास मिलेगा।



महोली में संयुक्त निदेशक डा. अंजुली मिश्रा (बाएं से दूसरी) का स्वागत करती नगर पंचायत चेटार पर्सन सरिता गुप्ता (बाएं) 🔍 जागर ण

इसी क्रम में संयुक्त निदेशक ने विकास नगर में प्रधानमंत्री आवासों का सत्यापन भी किया। उन्होंने कहा आठ दिसंबर को अंतिम सोशल आडिट होगा। नगर पंचायत चेयरपर्सन सरिता गुप्ता, ईओ दिनेश कुमार, दिनेश गुप्ता, अरुण मिश्र, धर्मेंद्र कनौजिया, संतोष समेत जल निगम, बिजली विभाग, डूडा व नगर शुक्ला की टीम नगर पंचायत पहुंची। पंचायत के कर्मचारी मौजूद रहे।



# सोशल आडिट टीम ने जानी पीएम आवास योजना की हकीकत

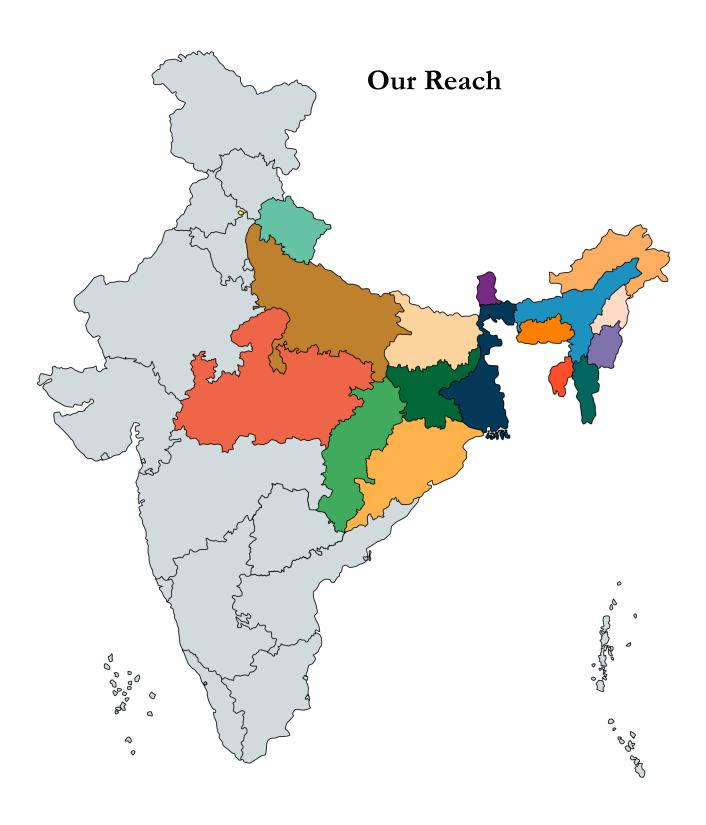
संवाद सत्र, जहानाबाद : नगर पंचायत गरिसर में प्रधान मंत्री आवास योजना है लाभार्थियों से जन संवाद कार्यक्रम शनिवार को आयोजित हुआ। सोशल आडिट के लिए लखनऊ से आई टीम ने लाभार्थियों से आवास स्वीकृत होने के बाद आने वाली दिक्कतों की जानकारी ली। सभासदों द्वारा अपात्रों को लाभ दिए जाने का मामला उठाए जीने पर आवास योजना की जांच के लिए टीम अधिकारियों को लिखेगी। प्रधानमंत्री आवास योजना की नोशल के लिए लखनऊ से संयुक्त निदेशक क्षेत्रीय नगर एवं पर्यावरण केंद्र डा. अंजली मिश्रा के नेतृत्व में सलाहकार आडिट मनीष कुमार सिंह, परियोजना अधिकारी डूडा अजय

- सभासदों ने अपात्रों को लाभ दिए जाने के लगाए आरोप
- सभासदों की शिकायत पर जांच को लिखेगी टीम

लाभार्थियों व सभासदों से बात कर योजना की जमीनी हकीकत जानने का प्रयास किया। टीम ने लाभार्थियों से धनराशि खाते में आने, आवास निर्माण में लगे समय और दिक्कत के बाबत पूछा। इस मौके पर सभासद महेश चौरसिया ने अपात्रों को आवास दिए जाने का मामला उठा दिया। इस पर संयुक्त निदेशक ने कहाकि इस मामले की जांच के लिए अधिकारियों को पत्राचार करेंगी। इस मौके पर ईओ यहां पर प्रधानमंत्री आवास योजना के उपेंद्र नाथ मौजूद रहे।

# Upcoming Campus of RCUES at Indira Nagar, Lucknow





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